



Republic of Uganda

**KAMPALA CAPITAL CITY
AUTHORITY**

Standard Bidding Document

for the

Procurement of Supplies

Subject of Procurement:	PROCUREMENT OF ENTERPRISE MANAGEMENT AND MONITORING SOLUTION
Procurement Reference Number:	KCCA-GKMA/SUPLS/2025-2026/00002
Date of Issue:	7th AUGUST 2025

PREFACE

1. This Standard Bidding Document (SBD) has been prepared by the Public Procurement and Disposal of Assets Authority (PPDA) for use by Procuring and Disposing Entities (PDEs) for the procurement of Supplies. The procedures and practices presented in this SBD have been developed to reflect the requirements of the Public Procurement and Disposal of Assets Act, 2003 and the Public Procurement and Disposal of Assets Regulation, 2014 and best international procurement practices.
2. This SBD for the Procurement of Supplies is suitable for use under the Open (International or Domestic) Bidding procurement method with or without pre-qualification. It is also suitable for the Restricted (International or Domestic) Bidding procurement method. The SBD may also be used for procurement under the Direct Procurement method with appropriate modifications to the document.
3. For procurement under the Quotation Procurement Method a simpler SBD has been developed, “the Request for Quotations and Purchase Order”, which is generally more appropriate for this method.
4. This SBD is suitable for lump-sum contracts. The User Guide to this SBD indicates the circumstances in which its use is most appropriate.
5. This SBD provides recommended wording for Technical Compliance Selection (TCS) as the preferred evaluation methodology for Supplies.
6. Before using this SBD, the user should be familiar with the PPDA Act and Regulations and should read the User Guide to this SBD which has been prepared to provide guidance to public officials in the correct use of the Standard Bidding Document (SBD) for Supply as a model for preparing an individual Bidding Document.

PPDA welcomes any feedback or comments from the users of this SBD which will assist in improving this document.

**The Executive Director,
Public Procurement and Disposal of Public Assets Authority
P.O. Box 3925,
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Standard Bidding Document

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KAMPALA CAPITAL CITY AUTHORITY

ABRIDGED NOTICE UNDER OPEN DOMESTIC BIDDING

1. The Office of the President – Ministry for Kampala Capital City and Metropolitan Affairs has received funding from the World Bank and the French Development Agency for implementation of the Greater Kampala Metropolitan Area – Urban Development Program (GKMA-UDP).
2. **Kampala Capital City Authority** as one of the implementing entities invites sealed proposals from eligible consultancy firms for;

No	Procurement Reference Number	Subject of Procurement	Bid Security (UGX)
1.	KCCA-GKMA/SUPLS/2025-2026/00002	PROCUREMENT OF ENTERPRISE MANAGEMENT AND MONITORING SOLUTION	8,000,000

1. The Request for Proposals document(s) shall be inspected and issued at;

Kampala Capital City Authority
Procurement and Disposal Department
Plot 1 – 3 Apollo Kaggwa Road
City Hall, First floor- Room B117

2. The deadline for proposals submission shall be at **11:00am** on **29th August 2025**.
3. There shall be a pre-bid meeting at **10:00 am** on **19th August, 2025** at **Kampala Capital City Authority, Procurement and Disposal Department, Room B117, 1st Floor, Block B, City Hall**
4. The detailed Request for Proposals notice is available at the Entity's website at www.kcca.go.ug and at PPDA's tender portal at www.ppda.go.go/tenderportal.

.....
ACCOUNTING OFFICER



Standard Invitation to Bidders BID NOTICE UNDER OPEN BIDDING

7th August 2025

PROCUREMENT OF ENTERPRISE MANAGEMENT AND MONITORING SOLUTION – KCCA-GKMA/SUPLS/2025-2026/00002

1. The Government of Uganda through the Ministry of Kampala Capital City and Metropolitan Affairs (MKCC&MA) has received funding from the World Bank/International Development Association (IDA) to implement the Greater Kampala Metropolitan Area-Urban Development Program (GKMA-UDP). Kampala Capital City Authority as a participating entity has been allocated funds under the program for the **PROCUREMENT OF ENTERPRISE MANAGEMENT AND MONITORING SOLUTION**
2. The Entity invites sealed bids from eligible bidders for the provision of the above supplies.
3. Bidding will be conducted in accordance with the open domestic bidding procedures contained in the Public Procurement and Disposal of Public Assets Act, 2003, and is open to all bidders.
4. Interested eligible bidders may obtain further information and inspect the bidding documents at the address given below at 8(a) from **8:00 am to 4:30 pm from Monday to Friday except on Public Holidays**.
5. The Bidding Documents in English may be purchased by interested bidders on the submission of a written application to the address below at 8(b) and upon payment of a non-refundable fee of **UGX.500,000/=** following generation of PRN by the entity
6. Bids must be delivered to the address below at 8(c) at or before **11:00 am on 20th August, 2025**. *All bids must be accompanied by a bid security of UGX.8,000,000/=*. *Bid securities must be valid until 1st March 2026*. Late bids shall be rejected. Bids will be opened in the presence of the bidders' representatives who choose to attend at the address below at 8(d) at **11:30 am on 29th August 2025**
7. There shall be a pre – bid meeting at **Plot 1-3 Apolo Kaggwa Road, P.O Box 7010, Kampala, the Procurement & Disposal Department, First Block, Block B, room B117** on **19th August 2025**.

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8. (a) Documents may be inspected at: **Plot 1-3 Apolo Kaggwa Road, P.O Box 7010, Kampala, the Procurement & Disposal Department, First Block, Block B, room B117**
- (b) Documents will be issued from: **Plot 1-3 Apolo Kaggwa Road, P.O Box 7010, Kampala, the Procurement & Disposal Department, First Block, Block B, room B117**
- (c) Bids must be delivered to: **Plot 1-3 Apolo Kaggwa Road, P.O Box 7010, Kampala, the Procurement & Disposal Department, First Block, Block B, room B117**
- (d) Address of Bid Opening: **Plot 1-3 Apolo Kaggwa Road, P.O Box 7010, Kampala, the Procurement & Disposal Department, First Block, Block B, room B117**

9. The planned procurement schedule (subject to changes) is as follows:

Activity	Date
a. Publish bid notice	7 th August 2025
b. Pre-bid meeting/ Site visits where applicable	19 th August 2025 @ 10:00 am
c. Bid closing date	29 th August 2025 @ 11:00 am
d. Evaluation process	29 th August 2025 – 11 th September 2025
e. Display and communication of best evaluated bidder notice	12 th September 2025 – 25 th September 2025
f. Contract Signature	<i>(After expiry of at least 10 working days from display of the best evaluated bidder notice and SG's approval).).</i>

Signature:

Name: **Doreen T Akatuhwera**

Position of Authorised Official: **Head Procurement & Disposal Department**

PART 1 – Bidding Procedures

Section 1: Instructions to Bidders

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Section 1: Instructions to Bidders

A. General

1. Scope of Bid

- 1.1 The Procuring and Disposing Entity indicated in the Bid Data Sheet (BDS), invites bids for the provision of Supplies and related Services incidental thereto as specified in Section 6, Statement of Requirements. The Instructions to Bidders should be read in conjunction with the BDS. The subject and procurement reference number, and number of lots of this Bidding Document are provided in the BDS.
- 1.2 Throughout these Bidding Documents:
 - (a) the term “in writing” means communicated in written form with proof of receipt;
 - (b) if the context so requires, singular means plural and vice versa; and
 - (c) “day” means working day.
- 1.3 Procurement will be undertaken in compliance with the Public Procurement and Disposal of Public Assets Act, 2003 and Public Procurement and Disposal of Public Assets Regulations, 2014.

2. Source of Funds

- 2.1 The Procuring and Disposing Entity indicated in the BDS has an approved budget from Government funds towards the cost of the procurement named in the BDS. The Procuring and Disposing Entity intends to use these funds to place a contract for which these Bidding Documents are issued.
- 2.2 Payments will be made directly by the Procuring and Disposing Entity and will be subject in all respects to the terms and conditions of the resulting contract placed by the Procuring and Disposing Entity.

3. Corrupt Practices

- 3.1 It is the Government of Uganda’s policy to require that Procuring and Disposing Entities, as well as Bidders and Providers observe the highest standards of ethics during procurement and the execution of contracts. In pursuit of this policy, the Government of Uganda;
 - (a) defines, for the purposes of this provision, the terms set forth below as follows:
 - (i) “corrupt practice” means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value, to influence the action of a public official in the procurement process or in contract execution; and
 - (ii) “fraudulent practice” is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;

- (iii) “collusive practice” is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
 - (iv) “coercive practice” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
 - (b) will reject a recommendation for award if it determines that the Bidder recommended for award has engaged in corrupt, fraudulent, collusive or coercive practices in competing for the Contract;
 - (c) will suspend a Provider from engaging in any public procurement proceeding for a stated period of time, if it at any time determines that the Provider has engaged in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, a Government contract.
- 3.2 Furthermore, Bidders shall be aware of the provision stated in Sub-Clause 3.2 and Sub-Clause 36.1 (g) of the General Conditions of Contract.
- 3.3 In pursuit of the policy defined in Sub-Clause 3.1, the Procuring and Disposing Entity may terminate a contract or be ordered by the Public Procurement and Disposal of Public Assets Appeals Tribunal to cancel a contract if it at any time determines that corrupt, fraudulent, collusive or coercive practices were engaged in by representatives of the Procuring and Disposing Entity or of a Bidder or Provider during the procurement or the execution of that contract.
- 3.4 In pursuit of the policy defined in Sub-clause 3.1, the Government of Uganda requires representatives of both the Procuring and Disposing Entities and of Bidders and Providers to adhere to the relevant codes of ethical conduct. The Code of Ethical Conduct for Bidders and Providers as provided in the bidding forms shall be signed by the Bidder and submitted together with the other bidding forms.
- 3.5 In pursuit of the policy defined in Sub-clause 3.1, the Government of Uganda may suspend a provider from engaging in any public procurement or disposal process for a period determined by the Authority, where the provider is debarred from the procurement processes of an international agency of which Uganda is a member.
- 3.6 Any communications between a Bidder and the Procuring and Disposing Entity related to matters of alleged fraud or corruption must be made in writing and addressed to the Accounting Officer of the Procuring and Disposing Entity.

4. Eligible Bidders

- 4.1 A Bidder, and all parties constituting the Bidder, shall meet the following criteria to be eligible to participate in public procurement:
- (a) the bidder has the legal capacity to enter into a contract;
 - (b) the bidder is not:
 - (i) insolvent;
 - (ii) in receivership;

- (iii) bankrupt; or
 - (iv) being wound up
 - (c) the bidder's business activities have not been suspended;
 - (d) the bidder is not the subject of legal proceedings for any of the circumstances in (b); and
 - (e) the bidder has fulfilled his or her obligations to pay taxes and social security contributions.
- 4.2 A Bidder may be a natural person, private entity, government-owned entity, subject to ITB Sub-Clause 4.6, any combination of them with a formal intent to enter into an agreement or under an existing agreement in the form of a joint venture, consortium, or association. In the case of a joint venture, consortium, or association, all parties shall be jointly and severally liable. For bids submitted by an existing or intended JV, a Power of Attorney from each member of the JV nominating a Representative in the JV and a Power of Attorney from the JV nominating a representative who shall have the authority to conduct all business for and on behalf of any and all the parties of the JV during the bidding process and, in the event the JV is awarded the Contract, during contract execution.
- 4.3 A Bidder, and all parties constituting the Bidder including sub-contractors, shall have the nationality of an eligible country, in accordance with Section 5, Eligible Countries. A Bidder shall be deemed to have the nationality of a country if the Bidder is a citizen or is constituted, incorporated, or registered and operates in conformity with the provisions of the laws of that country. This criterion shall also apply to the determination of the nationality of proposed subcontractors for any part of the Contract including related services.
- 4.4 A Bidder shall not have a conflict of interest. All Bidders found to be in conflict of interest shall be disqualified. A Bidder may be considered to have a conflict of interest with one or more parties in this bidding process, if they:
- (a) have controlling shareholders in common; or
 - (b) receive or have received any direct or indirect subsidy from any of them; or
 - (c) have the same legal representative for purposes of this bid; or
 - (d) have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the bid of another Bidder, or influence the decisions of the Procuring and Disposing Entity regarding this bidding process; or
 - (e) submit more than one bid in this bidding process, except for alternative offers permitted under ITB Clause 13. However, this does not limit the participation of subcontractors in more than one bid, or as Bidders and subcontractors simultaneously; or
 - (f) participated as a consultant in the preparation of the design or technical specifications of the Supplies and related services that are the subject of the bid.

- 4.5 A firm that is under a declaration of suspension by the Authority in accordance with ITB Clause 3.5, at the date of the deadline for bid submission or thereafter before contract signature, shall be disqualified.
- 4.6 Government-owned enterprises shall be eligible only if they can establish that they are legally and financially autonomous and operate under commercial law.
- 4.7 Bidders shall provide such evidence of their continued eligibility satisfactory to the Procuring and Disposing Entity, as the Procuring and Disposing Entity shall reasonably request.

5. Eligible Supplies and Related Services

- 5.1 All Supplies and related Services to be supplied under the Contract shall have as their country of origin an eligible country in accordance with Section 5, Eligible Countries.
- 5.2 For purposes of this Clause, the term “Supplies” means goods, raw materials, products, livestock, assets, land, equipment or objects of any kind and description in solid, liquid or gaseous form, or in the form of electricity, or intellectual and proprietary rights as well as works or services incidental to the provision of such supplies where the value of such works or services does not exceed the value of the supplies.
- 5.3 The term “country of origin” means the country where the Supplies have been mined, grown, cultivated, produced, manufactured, or processed, or through manufacture, processing, or assembly, another commercially recognised article results that differs substantially in its basic characteristics from its imported components.
- 5.4 The nationality of the Provider that produces, assembles, distributes, or sells the Supplies shall not determine their origin.
- 5.5 If so required in the BDS, the Bidder shall demonstrate that it has been duly authorised by the Manufacturer/Supplier/Distributor of the supplies to sell them in the Republic of Uganda as indicated in its bid.

B. Bidding Document

6. Contents of Bidding Document

- 6.1 The Bidding Document consists of Parts 1, 2, and 3, which include all the Sections indicated below, and should be read in conjunction with any addenda issued in accordance with ITB Clause 8.

PART 1 Bidding Procedures

- Section 1. Instructions to Bidders (ITB)
- Section 2. Bid Data Sheet (BDS)
- Section 3. Evaluation Methodology and Criteria
- Section 4. Bidding Forms
- Section 5. Eligible Countries

PART 2 Statement of Requirements

- Section 6. Statement of Requirements

PART 3 Contract

- Section 7. General Conditions of Contract (GCC) for the Procurement of Supplies
 - Section 8. Special Conditions of Contract (SCC)
 - Section 9. Contract Forms
- 6.2 The Bid Notice, Pre-qualification Notice or letter of invitation is not part of the Bidding Document.
- 6.3 Bidders who did not obtain the Bidding Document directly from the Procuring and Disposing Entity will be rejected during evaluation. Where a Bidding Document is obtained from the Procuring and Disposing Entity on a Bidder's behalf, the Bidder's name must be registered with the Procuring and Disposing Entity at the time of sale and issue.
- 6.4 The Bidder is expected to examine all instructions, forms, terms, and specifications in the Bidding Document. Failure to furnish all information or documentation required by the Bidding Document may result in the rejection of the bid.
- 6.5 Where an electronic copy of the bidding document is issued, the paper or hard copy of the bidding document is the original version. In the event of any discrepancy between the two, the hard copy shall prevail.

7. Clarification of Bidding Document

A prospective Bidder requiring any clarification of the Bidding Document shall contact the Procuring and Disposing Entity in writing at the Procuring and Disposing Entity's address indicated in the BDS. The Procuring and Disposing Entity will respond in writing to any request for clarification, provided that such request is received no later than the date indicated in the BDS. The Procuring and Disposing Entity shall forward copies of its response to all Bidders who have acquired the Bidding Document directly from it, including a description of the inquiry but without identifying its source. Should the Procuring and Disposing Entity deem it necessary to amend the Bidding Document as a result of a clarification, it shall do so following the procedure under ITB Clause 8 and Sub-Clause 24.2.

8. Amendment of Bidding Document

- 8.1 At any time prior to the deadline for submission of bids, the Procuring and Disposing Entity may amend the Bidding Document by issuing addenda.
- 8.2 Any addendum issued shall be part of the Bidding Document and shall be communicated in writing to all who have obtained the Bidding Document directly from the Procuring and Disposing Entity.
- 8.3 To give prospective Bidders reasonable time in which to take an addendum into account in preparing their bids, the Procuring and Disposing Entity may, at its discretion, extend the deadline for the submission of bids, pursuant to ITB Sub-Clause 24.2.

C. Preparation of Bids

9. Cost of Bidding

- 9.1 The Bidder shall bear all costs associated with the preparation and submission of its bid, and the Procuring and Disposing Entity shall not be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

10. Language of Bid and Communications

- 10.1 The medium of communication shall be in writing unless otherwise specified in the BDS.
- 10.2 The bid, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Procuring and Disposing Entity, shall be written in English unless otherwise specified in the BDS.
- 10.3 Supporting documents and printed literature that are part of the bid may be in another language provided they are accompanied by an accurate translation of the relevant passages in English, in which case, for purposes of interpretation of the bid, such translation shall govern.

11. Documents Comprising the Bid

The bid shall comprise the following:

- (a) the Bid Submission Sheet and the applicable Price Schedules, in accordance with ITB Clauses 12, 14, and 15;
- (b) a Bid Security or a Bid Securing Declaration, in accordance with ITB Clause 21;
- (c) written confirmation authorising the signatory of the bid to commit the Bidder, in accordance with ITB Clause 22;
- (d) documentary evidence in accordance with ITB Clause 16 establishing the Bidder's eligibility to bid;
- (e) documentary evidence in accordance with ITB Clause 17 establishing that the Supplies and Related Services to be supplied by the Bidder are of eligible origin;
- (f) documentary evidence in accordance with ITB Clauses 18 and 30, that the Supplies and Related Services conform to the Bidding Documents;
- (g) documentary evidence in accordance with ITB Clause 19 establishing the Bidder's qualifications to perform the contract if its bid is accepted;
- (h) The Code of Ethical Conduct for Bidders and Providers in accordance with ITB Clause 3.4; and
- (i) any other document(s) required in the BDS.

12. Bid Submission Sheet and Price Schedules

- 12.1 The Bidder shall submit the Bid Submission Sheet using the form provided in Section 4, Bidding Forms. This form must be completed without any alterations to its format, and no substitutes shall be accepted. All blank spaces shall be filled in

with the information requested, which includes:

- (a) the reference of the Bidding Document and the number of each addenda received;
- (b) a brief description of the Supplies and Related Services offered;
- (c) the total bid price;
- (d) any discounts offered and the methodology for their application;
- (e) the period of validity of the bid ;
- (f) a commitment to submit any Performance Security required and the amount;
- (g) a declaration of nationality of the Bidder;
- (h) a commitment to adhere to the Code of Ethical Conduct for Bidders and Providers;
- (i) a declaration that the Bidder, including all parties comprising the Bidder, is not participating, as a Bidder, in more than one bid in this bidding process; except for alternative bids in accordance with ITB Clause 13;
- (j) confirmation that the Bidder has not been suspended by the Authority;
- (k) a declaration on gratuities and commissions; and
- (l) an authorised signature.

12.2 The Bidder shall submit the Price Schedule for Supplies and Related Services, using the format provided in Section 4, Bidding Forms. The Price Schedule shall include, as appropriate:

- (a) the item number;
- (b) a brief description of the Supplies or Related Services to be supplied;
- (c) their country of origin and percentage of Ugandan or East African Community content;
- (d) the quantity;
- (e) the unit prices, with a separate unit price ex-factory and for delivery and incidental costs according to the delivery terms (Incoterms);
- (f) customs duties and all taxes paid or payable in Uganda;
- (g) the total price per item;
- (h) subtotals and totals per Price Schedule; and
- (i) an authorised signature.

13. Alternative Bids

13.1 Alternative bids shall not be considered unless otherwise indicated in the BDS.

13.2 Where permitted, alternative bids do not need to conform precisely to the Statement

of Requirements, but must -

- (a) meet the objectives and/or performance requirements prescribed in the Statement of Requirements;
- (b) be substantially within any delivery or completion schedule, budget or other performance parameters stated in the solicitation document; and
- (c) clearly state the benefits of the alternative bid over any solution which conforms precisely to the Statement of Requirements, in terms of technical performance, price, operating costs or any other benefit.

13.3 A bidder may submit both a main bid which conforms precisely to the Statement of Requirements and an alternative bid.

13.4 Where a bidder submits more than one bid, each bid shall be submitted as a completely separate bid and shall conform to the instructions for preparation and submission of bids in its own right, without any reliance on any other bid. In particular, each bid shall be separately signed, authorised, sealed, labelled and submitted in accordance with the instructions for submission of bids and shall be accompanied by a separate Bid Security or Bid Securing Declaration, if so required. Such bids shall be labelled “Main Bid” and “Alternative Bid”.

13.5 The evaluation of alternative bids shall use the same methodology, criteria and weights as the evaluation of main bids, except that the detailed technical evaluation shall take into account only the objectives and/or performance requirements prescribed in the Statement of Requirements.

14. Bid Prices and Discounts

14.1 The prices and discounts quoted by the Bidder in the Bid Submission Sheet and in the Price Schedules shall conform to the requirements specified below.

14.2 All items in the Schedule of Supply must be listed and priced separately in the Price Schedules. If a Price Schedule shows items listed but not priced, their prices shall be assumed to be included in the prices of other items. Items not listed in the Price Schedule shall be assumed to be not included in the bid, and provided that the bid is substantially responsive, the corresponding adjustment shall be applied in accordance with ITB Sub-Clause 31.3.

14.3 The price to be quoted in the Bid Submission Sheet, in accordance with ITB Sub-Clause 12.1(c), shall be the total price of the bid, excluding any discounts offered.

14.4 The Bidder shall quote any unconditional and conditional discounts and the methodology for their application in the Bid Submission Sheet, in accordance with ITB Sub-Clause 12.1(d) and ITB Sub-Clause 14.8 respectively.

14.5 The terms EXW, CIP, and other similar terms shall be governed by the rules prescribed in the edition of Incoterms, published by The International Chamber of Commerce, as specified in the BDS.

14.6 Prices quoted on the Price Schedule for Supplies and Related Services, shall be disaggregated, when appropriate as indicated in this sub-clause. This disaggregation shall be solely for the purpose of facilitating the comparison of bids by the Procuring and Disposing Entity. This shall not in any way limit the Procuring and Disposing Entity’s right to contract on any of the terms offered:

- (a) for Supplies;
 - (i) the price of the Supplies, quoted CIP or other Incoterm as specified in

- the BDS;
 - (ii) all custom duties, sales tax, and other taxes applicable in Uganda, paid or payable, on the Supplies or on the components and raw materials used in their manufacture or assembly, if the Contract is awarded to the Bidder; and
 - (iii) the total price for the item.
 - (b) for Related Services;
 - (i) the price of the Related Services;
 - (ii) all custom duties, sales tax, and other taxes applicable in Uganda, paid or payable, on the Related Services, if the Contract is awarded to the Bidder; and
 - (iii) the total price for the item.
- 14.7 Prices quoted by the Bidder shall be fixed during the Bidder's performance of the Contract and not subject to variation on any account, unless otherwise specified in the BDS. A bid submitted with an adjustable price quotation shall be treated as non responsive and shall be rejected, pursuant to ITB Clause 30. However, if in accordance with the BDS, prices quoted by the Bidder shall be subject to adjustment during the performance of the Contract, a bid submitted with a fixed price quotation shall not be rejected, but the price adjustment shall be treated as zero.
- 14.8 If so indicated in ITB Sub-Clause 1.1, bids are being invited for individual contracts (lots) or for any combination of contracts (packages). Bidders wishing to offer any price reduction for the award of more than one Contract shall specify in their bid the price reductions applicable to each package, or alternatively, to individual Contracts within the package. Price reductions or discounts shall be submitted in accordance with ITB Sub-Clause 14.4, provided the bids for all lots are submitted and opened at the same time.

15. Currencies of Bid

- 15.1 Bid prices shall be quoted in the following currencies:
- (a) for Supplies and Related Services originating in Uganda, the bid prices shall be quoted in the currency of Uganda, unless otherwise specified in the BDS; and
 - (b) for Supplies and Related Services originating outside Uganda, or for imported parts or components of Supplies and Related Services originating outside Uganda, the bid prices shall be quoted in the currency of the expense or in the currency of the Bidder's country unless otherwise specified in the BDS.
- 15.2 Alternatively, the Procuring and Disposing Entity may request that prices quoted be expressed in the currency specified in the BDS. If the Bidder wishes to be paid in a currency or a combination of currencies different from the one in which it was requested to express its quotation, it shall as part of its offer:
- (a) indicate its requirement to be paid in other currencies, including the amount in each currency or the percentage of the quoted price corresponding to each currency;
 - (b) justify, to the Procuring and Disposing Entity's satisfaction, the requirement to be paid in the currencies requested; and
 - (c) utilise the rate of exchange specified by the Procuring and Disposing Entity to

express its offer in the currency required by the Procuring and Disposing Entity. The source, date, and type of exchange rate to be used is indicated in the BDS, in accordance with ITB Clause 34, and shall not precede the bid submission deadline by less than twenty one (21) days.

16. Documents Establishing the Eligibility of the Bidder

To establish their eligibility in accordance with ITB Clause 4, Bidders shall complete the eligibility declarations in the Bid Submission Sheet, included in Section 4, Bidding Forms and submit the documents required in Section 3 Evaluation Methodology and Criteria.

17. Documents Establishing the Eligibility of Supplies

17.1 To establish the eligibility of the Supplies and Related Services, in accordance with ITB Clause 5, Bidders shall complete the country of origin declarations in the Price Schedule included in Section 4, Bidding Forms.

17.2 Bidders with a current registration with the Authority are not required to submit:

- (a) a copy of the bidder's current trading licence or equivalent;
- (b) a copy of the bidder's certificate of registration or equivalent;

but should include details of their Authority registration number in the bid submission sheet.

18. Documents Establishing the Conformity of the Supplies

18.1 To establish the conformity of the Supplies and Related Services to the Bidding Documents, the Bidder shall provide as part of its bid the documentary evidence specified in Section 6, Statement of Requirements.

18.2 The documentary evidence may be in the form of literature, drawings or data, and shall consist of a detailed description of the essential technical and performance characteristics of the Supplies and Related Services, demonstrating substantial responsiveness of the Supplies and Related Services to those requirements, and if applicable, a statement of deviations and exceptions to the provisions of the Statement of Requirements.

18.3 If so stated in the BDS bidders may be required to submit representative samples of the Supplies being offered and/or be requested to demonstrate the operation of the supplies to the Procuring and Disposing Entity.

18.4 Standards for workmanship, process, material, and equipment, as well as references to brand names or catalogue numbers specified by the Procuring and Disposing Entity in the Statement of Requirement, are intended to be descriptive only and not restrictive. The Bidder may offer other standards of quality, brand names, and/or catalogue numbers, provided that it demonstrates, to the Procuring and Disposing Entity's satisfaction, that the substitutions ensure substantial equivalence or are superior to those specified in the Statement of Requirement.

19. Documents Establishing the Qualifications of the Bidder

To establish its qualifications to perform the Contract, the Bidder shall submit the evidence indicated for each qualification criteria specified in Section 3, Evaluation

Methodology and Criteria.

20. Period of Validity of Bids

- 20.1 Bids shall remain valid until the date specified in the BDS. A bid valid for a shorter period shall be rejected by the Procuring and Disposing Entity as non-compliant.
- 20.2 The Procuring and Disposing Entity will make its best effort to complete the procurement process within this period
- 20.3 In exceptional circumstances, prior to the expiration of the bid validity period, the Procuring and Disposing Entity may request Bidders to extend the period of validity of their bids. The request and the responses shall be made in writing. If a Bid Security or a Bid Securing Declaration is requested in accordance with ITB Clause 21, it shall also be extended for a corresponding period. A Bidder may refuse the request without forfeiting its Bid Security or being liable for suspension in case of a Bid Securing Declaration. A Bidder granting the request shall not be required or permitted to modify its bid.

21. Bid Security or Bid Securing Declaration

- 21.1 The Bidder shall furnish as part of its bid, a Bid Security or a Bid-Securing Declaration, if required, as specified in the BDS.
- 21.2 The Bid Security shall be in the amount specified in the BDS and denominated in the currency of Uganda or a freely convertible currency, and shall:
 - a) at the bidder's option, be in the form of either a letter of credit, or a bank guarantee, or Bank draft or Cashier's Check from a banking institution;
 - b) be issued by a reputable financial institution selected by the bidder from an eligible country. If the institution issuing the security is located outside the Uganda, it shall have a correspondent financial institution located in Uganda to make it enforceable;
 - c) be substantially in accordance with the form of Bid Security included in Section 4, Bidding Forms;
 - d) be payable promptly upon written demand by the Procuring and Disposing Entity in case the conditions listed in ITB Clause 21.6 are invoked;
 - e) be submitted in its original form - copies will not be accepted.
- 21.3 The Bid Security or Bid Securing Declaration shall be submitted using the appropriate form included in Section 4, Bidding Forms and shall remain valid until the date specified in the BDS.
- 21.4 Any bid not accompanied by a substantially responsive Bid Security or Bid Securing Declaration, if one is required in accordance with ITB Sub-Clause 21.1, shall be rejected by the Procuring and Disposing Entity as non-compliant.
- 21.5 The Bid Security or Bid Securing Declaration of all Bidders shall be returned as promptly as possible once the successful Bidder has signed the Contract and provided the required Performance Security where applicable or upon request by the unsuccessful bidder after publication of the notice of best evaluated bidder.
- 21.6 If a Bidder withdraws its bid during the period of bid validity specified by the

Bidder on the Bid Submission Sheet, except as provided in ITB Sub-Clause 20.2; or
If the successful Bidder fails to:

- (i) sign the Contract in accordance with ITB Clause 42;
- (ii) furnish any Performance Security in accordance with ITB Clause 44; or
- (iii) accept the correction of its bid price pursuant to ITB Sub-Clause 31.5.

The Bid Security may be forfeited or Bid Securing Declaration executed.

22. Format and Signing of Bid

- 22.1 The Bidder shall prepare one original of the documents comprising the bid as described in ITB Clause 11 and clearly mark it “ORIGINAL.” In addition, the Bidder shall submit copies of the bid, in the number specified in the BDS and clearly mark each of them “COPY.” In the event of any discrepancy between the original and the copies, the original shall prevail.
- 22.2 The original and all copies of the bid shall be typed or written in indelible ink and shall be signed by a person duly authorised to sign on behalf of the Bidder. This authorisation shall consist of a Power of Attorney which if signed in Uganda shall be registered and if signed outside Uganda, shall be notarized and shall be attached to the bid. The name and position held by each person signing the authorisation must be typed or printed below the signature. All pages of the bid, except for unamended printed literature, shall be signed or initialled by the person signing the bid.
- 22.3 Any interlineations, erasures, or overwriting shall be valid only if they are signed or initialled by the person signing the bid.

D. Submission and Opening of Bids

23 Sealing and Marking of Bids

- 23.1 The Bidder shall enclose the original and each copy of the bid, in separate sealed envelopes, duly marking the envelopes as “ORIGINAL” and “COPY.” These envelopes containing the original and the copies shall then be enclosed in one single plain envelope securely sealed in such a manner that opening and resealing cannot be achieved undetected.
- 23.2 The inner and outer envelopes shall:
- (a) bear the name and address of the Bidder;
 - (b) be addressed to the Procuring and Disposing Entity in accordance with ITB Sub-Clause 24.1;
 - (c) bear the Procurement Reference number of this bidding process; and
 - (d) bear a warning not to open before the time and date for bid opening, in accordance with ITB Sub-Clause 27.1.
- 23.3 If all envelopes are not sealed and marked as required, the Procuring and Disposing Entity will assume no responsibility for the misplacement or premature opening of the bid.

24 Deadline for Submission of Bids

- 24.1 Bids must be received by the Procuring and Disposing Entity at the address and no later than the date and time indicated in the BDS.
- 24.2 The Procuring and Disposing Entity may, at its discretion, extend the deadline for the submission of bids by amending the Bidding Documents in accordance with ITB Clause 8, in which case all rights and obligations of the Procuring and Disposing Entity and Bidders previously subject to the deadline shall thereafter be subject to the deadline as extended.

25 Late Bids

The Procuring and Disposing Entity shall not consider any bid that arrives after the deadline for submission of bids, in accordance with ITB Clause 24. Any bid received by the Procuring and Disposing Entity after the deadline for submission of bids shall be declared late, rejected, and returned unopened to the Bidder.

26. Withdrawal and Replacement of Bids

- 26.1 A Bidder may withdraw or replace its bid after it has been submitted at any time before the deadline for submission of bids by sending a written notice, duly signed by an authorised representative, which shall include a copy of the authorisation in accordance with ITB Sub-Clause 22.2. Any corresponding replacement of the bid must accompany the respective written notice. All notices must be:
- (a) submitted in accordance with ITB Clauses 22 and 23 (except that withdrawals notices do not require copies), and in addition, the respective envelopes shall be clearly marked “WITHDRAWAL,” or “REPLACEMENT,” and
 - (b) received by the Procuring and Disposing Entity prior to the deadline prescribed for submission of bids, in accordance with ITB Clause 24.
- 26.2 Bids requested to be withdrawn in accordance with ITB Sub-Clause 26.1 shall be returned unopened to the Bidder.
- 26.3 No bid may be withdrawn or replaced in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the Bid Submission Sheet or any extension thereof.
- 26.4 Bids may only be modified by withdrawal of the original bid and submission of a replacement bid in accordance with ITB Sub-Clause 26.1. Modifications submitted in any other way shall not be taken into account in the evaluation of bids.

27. Bid Opening

- 27.1 The Procuring and Disposing Entity shall conduct the bid opening in the presence of Bidders’ designated representatives who choose to attend, at the address, date and time specified in the BDS.
- 27.2 First, envelopes marked “WITHDRAWAL” shall be opened and read out and the envelope with the corresponding bid shall not be opened, but returned to the Bidder. No bid withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorisation to request the withdrawal and is read out at the bid opening.

All other envelopes including those marked “REPLACEMENT” shall be opened and the relevant details read out. Replacement bids shall be recorded as such on the record of the bid opening.

Only envelopes that are opened and read out at the bid opening shall be considered further.

- 27.3 All other envelopes shall be opened one at a time, reading out: the name of the Bidder; the bid price, per lot where applicable, including any discounts; the presence of a Bid Security or Bid Securing Declaration, if required; and any other details that the Procuring and Disposing Entity may consider appropriate. Only discounts and alternative offers read out at the bid opening shall be considered for evaluation. No bid shall be rejected at the bid opening except for late bids, in accordance with ITB Sub-Clause 25.1.
- 27.4 The Procuring and Disposing Entity shall prepare a record of the bid opening that shall include, as a minimum: the name of the Bidder and whether there is a withdrawal and/or replacement; the bid price, per lot if applicable, including any discounts; and the presence or absence of a Bid Security Bid Securing Declaration, if one was required. The Bidders’ representatives who are present shall be requested to sign the record. The omission of a Bidder’s signature on the record shall not invalidate the contents and effect of the record. A copy of the record shall be distributed to Bidders upon payment of a fee and displayed on the Procuring and Disposing Entity’s Notice Board within one working day from the date of the bid opening.

E. Evaluation of Bids

28. Confidentiality

- 28.1 Information relating to the examination, evaluation, comparison, and post-qualification of bids, and recommendation of contract award, shall not be disclosed to bidders or any other persons not officially concerned with such process until information detailing the Best Evaluated Bidder is communicated to all Bidders.
- 28.2 Any effort by a Bidder to influence the Procuring and Disposing Entity in the examination, evaluation, comparison, and post-qualification of the bids or contract award decisions may result in the rejection of its bid.
- 28.3 Notwithstanding ITB Sub-Clause 28.2, from the time of bid opening to the time of Contract award, if any Bidder wishes to contact the Procuring and Disposing Entity on any matter related to the bidding process, it should do so in writing.

29. Clarification of Bids

To assist in the examination, evaluation, comparison and post-qualification of the bids, the Procuring and Disposing Entity may, at its discretion, ask any Bidder for a clarification of its bid. Any clarification submitted by a Bidder that is not in response to a request by the Procuring and Disposing Entity shall not be considered. The Procuring and Disposing Entity’s request for clarification and the response shall be in writing. All requests for clarification shall be copied to all bidders for information purposes. No change in the prices or substance of the bid shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the Procuring and Disposing Entity in the evaluation of the bids, in

accordance with ITB Clause 31.4.

30. Compliance and Responsiveness of Bids

- 30.1 The Procuring and Disposing Entity's determination of a bid's compliance and responsiveness is to be based on the contents of the bid itself.
- 30.2 A substantially compliant and responsive bid is one that conforms to all the terms, conditions, and specifications of the Bidding Documents without material deviation, reservation, or omission. A material deviation is a deviation that-
- (a) affects in a substantial way, the scope or quality of the supplies or services or the performance of the works to be procured;
 - (b) is inconsistent with the bidding document and which may in a substantial way, limit the rights of the procuring and disposing entity or the obligations of the bidder under the contract;
 - (c) if corrected would unfairly affect the competitive position of the other bidders whose bids are administratively compliant and responsive; or
 - (d) impacts the key factors of a procurement including cost, risk, time and quality and causes -
 - (i) unacceptable time schedules, where it is stated in the bidding document that time is of the essence;
 - (ii) unacceptable alternative technical details, such as design, materials, workmanship, specifications, standards or methodologies; or
 - (iii) unacceptable counter-bids with respect to key contract terms and conditions, such as payment terms, price adjustment, liquidated damages, sub-contracting or warranty.
- 30.3 If a bid is not substantially compliant and responsive to the Bidding Document, it shall be rejected by the Procuring and Disposing Entity and may not subsequently be made compliant and responsive by the Bidder by correction of the material deviation, reservation, or omission.

31. Nonconformities, Errors, and Omissions

- 31.1 Provided that a bid is substantially compliant and responsive, the Procuring and Disposing Entity may waive any non-conformity or omissions in the bid that does not constitute a material deviation.
- 31.2 Provided that a bid is substantially compliant and responsive, the Procuring and Disposing Entity may request that the Bidder submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the bid. Failure of the Bidder to comply with the request may result in the rejection of its bid.
- 31.3 Provided that a bid is substantially compliant and responsive, the Procuring and Disposing Entity shall rectify nonmaterial nonconformities or omissions. To this effect, the bid price shall be adjusted, for comparison purposes only, to reflect the price of the missing or non-conforming item or component. The cost of any missing items will be added to the bid price using the highest price from other Bids

submitted.

- 31.4 Provided that the bid is substantially compliant and responsive, the Procuring and Disposing Entity shall correct arithmetic errors on the following basis:
- (a) if there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of the Procuring and Disposing Entity there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected;
 - (b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
 - (c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.
- 31.5 If the Bidder that submitted the best evaluated bid does not accept the correction of errors, its bid shall be rejected and its Bid Security may be forfeited or Bid Securing Declaration executed.

32. Preliminary Examination of Bids – Eligibility and Administrative Compliance

- 32.1 The Procuring and Disposing Entity shall examine the legal documentation and other information submitted by Bidders to verify the eligibility of Bidders and Supplies and related services in accordance with ITB Clauses 4 and 5.
- 32.2 If after the examination of eligibility, the Procuring and Disposing Entity determines that the Bidder, the Supplies and/or the related Services are not eligible, it shall reject the bid.
- 32.3 The Procuring and Disposing Entity shall examine the bids to confirm that all documents and technical documentation requested in ITB Clause 11 have been provided, and to determine the completeness of each document submitted.
- 32.4 The Procuring and Disposing Entity shall confirm that the following documents and information have been provided in the bid. If any of these documents or information is missing, the offer shall be rejected.
- (a) the Bid Submission Sheet, including:
 - (i) a brief description of the Supplies and Related Services offered;
 - (ii) the price of the bid; and
 - (iii) the validity date of the bid;
 - (b) the Price Schedule;
 - (c) written confirmation of authorisation to commit the Bidder; and
 - (d) a Bid Security or Bid Securing Declaration, if applicable.

33. Detailed Commercial and Technical Evaluation

- 33.1 The Procuring and Disposing Entity shall examine the bid to confirm that all terms and conditions specified in the GCC and the SCC have been accepted by the Bidder without any material deviation or reservation.
- 33.2 If, after the examination of the terms and conditions, the Procuring and Disposing Entity determines that the bid is not substantially responsive in accordance with ITB Clause 30, it shall reject the bid.
- 33.3 The Procuring and Disposing Entity shall evaluate the technical aspects of the bid submitted in accordance with ITB Clause 18, to confirm that all requirements specified in Section 6, Statement of Requirements of the Bidding Document have been met without any material deviation or reservation.
- 33.4 If, after the technical evaluation, the Procuring and Disposing Entity determines that the bid is not substantially compliant in accordance with ITB Clause 30, it shall reject the bid.

34 Conversion to Single Currency

For evaluation and comparison purposes, the Procuring and Disposing Entity shall convert all bid prices expressed in amounts in various currencies into a single currency, using the selling exchange rate established by the source and on the date specified in the BDS.

35. Margin of Preference

- 35.1 Unless otherwise specified in the BDS, a margin of preference shall apply. Where a Margin of Preference applies, its application and detail shall be specified in Section 3, Evaluation Methodology and Criteria.
- 35.2 For the purpose of granting a margin of domestic preference, bids will be classified in one of two groups, as follows:
- (a) Group A: Goods manufactured in Uganda, for which (i) labour, raw materials, and components from within Uganda account for more than thirty (30) percent of the EXW price; and (ii) the production facility in which they will be produced or manufacture is in Uganda on the date of bid submission.
 - (b) Group B: Goods of foreign origin already imported or to be imported by the Purchaser directly or through the Supplier's local agent.
- 35.3 Bidders claiming eligibility for a Margin of Preference must provide documentary evidence that at least thirty percent of the labour, raw materials and components of the goods originate in Uganda and that the production facility in which the goods are to be assembled or processed is engaged in the manufacturing, assembling or processing of the goods at the time of submission of the bid.

36. Financial Comparison of Bids

- 36.1 The Procuring and Disposing Entity shall financially evaluate each bid that has been determined, up to this stage of the evaluation, to be substantially compliant and responsive.
- 36.2 To financially evaluate a bid, the Procuring and Disposing Entity shall only use the criteria and methodologies defined in this Clause and in Section 3, Evaluation

Methodology and Criteria. No other criteria or methodology shall be permitted.

- 36.3 The Procuring and Disposing Entity's financial comparison of bids may require the consideration of factors other than costs, in addition to the bid price quoted in accordance with ITB Clause 14. These factors may be related to the characteristics, performance, and terms and conditions of purchase of the Supplies and Related Services. The factors selected, if any, shall be expressed in monetary terms to facilitate comparison of bids, unless otherwise specified in Section 3, Evaluation Methodology and Criteria. The factors to be used and the methodology of application shall be indicated of Section 3, Evaluation Methodology and Criteria.
- 36.4 To financially compare bids, the Procuring and Disposing Entity shall:
- (a) determine the bid price, taking into account the costs listed of Section 3, Evaluation Methodology and Criteria;
 - (b) correct any arithmetic errors in accordance with ITB Sub-Clause 31.4;
 - (c) apply any unconditional discounts offered in accordance with ITB Sub-Clause 12.1(d);
 - (d) make adjustments for any nonmaterial nonconformities and omissions in accordance with ITB Sub-Clause 31.3;
 - (e) apply any non-cost factors in accordance with ITB Sub-Clause 36.3;
 - (f) convert all bids to a single currency in accordance with ITB Clause 34;
 - (g) apply any margin of preference in accordance with ITB Clause 35;
 - (h) determine the total evaluated price of each bid.

37. Determination of Best Evaluated Bid(s)

The Procuring and Disposing Entity shall compare all substantially compliant and responsive bids to determine the best evaluated bid or bids, in accordance with Section 3, Evaluation Methodology and Criteria.

38. Post-qualification of the Bidder

- 38.1 The Procuring and Disposing Entity shall determine to its satisfaction whether the Bidder that is selected as having submitted the best evaluated bid is qualified to perform the Contract satisfactorily.
- 38.2 The determination shall be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, pursuant to ITB Clause 19, to clarifications in accordance with ITB Clause 29 and the qualification criteria indicated in Section 3, Evaluation Methodology and Criteria. Factors not included in Section 3 shall not be used in the evaluation of the Bidder's qualification.
- 38.3 An affirmative determination shall be a prerequisite for award of the Contract to the Bidder. A negative determination shall result in disqualification of the bid, in which event the Procuring and Disposing Entity shall proceed to the next best evaluated bid to make a similar determination of that Bidder's capabilities to perform satisfactorily.

- 38.4 If pre-qualification has been conducted, no post-qualification will be conducted but pre-qualification information shall be verified.

F. Award of Contract

39. Award Procedure

- 39.1 The Procuring Entity shall issue a Notice of Best Evaluated Bidder within 5 working days after the decision of the contracts committee to award a contract, place such Notice on its notice board for a prescribed period, copy the Notice to all Bidders and to the Authority for publication on its website.
- 39.2 No contract shall be signed within period of ten (10) working days after the date of display of the best evaluated bidder notice..
- 39.3 The Procuring and Disposing Entity shall award the Contract to the Bidder whose offer has been determined to be the best evaluated bid, provided that the Bidder is determined to be qualified to perform the Contract satisfactorily.
- 39.3 Negotiations will only be held in exceptional circumstances as provided for under the PPDA Act.

40. Procuring and Disposing Entity's Right to Accept or Reject Any or All Bids

The Procuring and Disposing Entity reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to contract signature and issue by the Procuring and Disposing Entity, without thereby incurring any liability to Bidders.

41. Procuring and Disposing Entity's Right to Vary Quantities at Time of Award

- 41.1 At the time the Contract is awarded, the Procuring and Disposing Entity reserves the right to increase or decrease the quantity of Supplies and Related Services originally specified in Section 6, Statement of Requirements, provided this does not exceed the percentages indicated in the BDS, and without any change in the unit prices or other terms and conditions of the bid and the Bidding Document.
- 41.2 Negotiations will only be held in exceptional circumstances.

42. Signing and Effectiveness of Contract

- 42.1 On expiry of the ten (10) working day period after the display of the Best Evaluated Bidder, and upon approval of the Attorney General where applicable, the Procuring and Disposing Entity shall sign a contract with the successful Bidder.
- 42.2 Failure by the successful Bidder to sign the contract shall constitute sufficient ground for annulment of the contract award.
- 42.3 Effectiveness of the contract shall be subject to submission of a satisfactory Performance Security where applicable and any other conditions specified in the Contract.

43. Debriefing

Where a bidder requests information on the reasons for the success or failure of their bid, the Procuring and Disposing Entity shall promptly give the bidder a

written debrief after the signing of the contract.

44. Performance Security

- 44.1 Within twenty-one (21) days of signing of the contract, the successful Bidder shall where applicable, furnish to the Procuring and Disposing Entity a Performance Security in the amount stipulated in the SCC and in the form of on demand Bank Guarantee as stipulated in Section 9, denominated in the type and proportions of currencies of the Contract. The performance security shall be issued by a Bank located in Uganda or a foreign Bank through correspondence with a Bank located in Uganda. On demand insurance bonds with proof of re-insurance, in the format included in Section 9 (contract forms) can be accepted.

45. Advance Payment and Security

- 45.1 If so stated in the BDS, the Employer will provide an Advance Payment on the Contract Price, subject to a maximum amount, as stated in the BDS. This Payment shall be in the same currencies and proportions as the Contract Payment and shall be made in accordance with the GCC. The performance security shall be issued by a Bank located in Uganda or a foreign Bank through correspondence with a Bank located in Uganda. On demand insurance bonds with proof of re-insurance, in the format included in Section 9 (contract forms) can be accepted.

46. Administrative Review

Bidders may seek an Administrative Review by the Accounting Officer in accordance with the Public Procurement and Disposal of Assets Act, 2003 if they are aggrieved with the decision of the Procuring and Disposing Entity.

Section 2: Bid Data Sheet

Instructions to Bidders Reference	Data relevant to the ITB
A. General	
ITB 1.1	The Procuring and Disposing Entity is: Kampala Capital City Authority
ITB 1.1	The subject of procurement is: Procurement of Enterprise Management and Monitoring Solution
ITB 1.1	The Procurement Reference number of the Bidding Document is : KCCA-GKMA/SUPLS/2025-2026/00002
ITB 1.1	<p>The number and identification of lots comprising this Bidding Document is: N/A</p> <p>The minimum and maximum number of Lots a Bidder may bid for is: N/A</p>
ITB 5.5	The Bidder shall be required to include with its Bid, documentation from the Manufacturer/Supplier/Distributor of the supplies, that it has been duly authorised to supply, in Uganda, the supplies indicated in its bid by submitting the Manufacturer's Authorisation or Supplier/Distributor's Authorisation Form in Section 4 Bidding Forms.
B. Bidding Document	
ITB 7	<p>For clarification purposes only, the Procuring and Disposing Entity's address is:</p> <p>Attention: Head Procurement and Disposal Department</p> <p>Street Address: Plot 1- 3, Sir Apollo Kaggwa Road</p> <p>Floor/Room number: 1st Floor, Room B117</p> <p>Town/City: Kampala</p> <p>P. O. Box No: 7010</p> <p>Country: Uganda</p> <p>Telephone: 0204 660 015/16</p> <p>Facsimile number:</p> <p>Electronic mail address: procurement@kcca.go.ug</p> <p>For <u>notices</u>, the Provider's address shall be:</p>
ITB 7	The Procuring and Disposing Entity will respond to any request for clarification provided that such request is received no later than 26th August 2025
C. Preparation of Bids	

Instructions to Bidders Reference	Data relevant to the ITB
ITB 10.1	The medium of communication shall be in writing.
ITB 10.2	The language for the bid is English .
ITB 11 (h)	The Bidder shall submit with its bid the following additional documents: (i) Bid Security valid up to 1st March 2026 (ii) Valid Registered/ Notarized Powers of Attorney (iii) Distributor authorization
ITB 13.1	Alternative Bids NOT be permitted.
ITB 14.5	The Incoterms edition is: 2020
ITB 14.6(a)(i)	For Supplies, the Bidder shall quote prices using the following Incoterms: INCOTERMS 2020: (Delivered Duty Paid (DDP) – Kampala
ITB 14.7	The prices quoted by the Bidder shall be: : Fixed The price quotation should clearly show the VAT component
ITB 15.1(a)	For Supplies and Related Services originating in Uganda the currency of the bid shall be: Uganda Shillings
ITB 15.1(b)	For Supplies and Related Services originating outside of Uganda the currency of the bid shall be: Uganda Shillings
ITB 18.3	Bidders shall/shall not provide a representative sample of the Supplies as detailed in Section 6 Statement of Requirements. Bidders shall/shall not provide a demonstration of the use of the supplies during the evaluation process.
ITB 20.1	Bids shall be valid until 10th February, 2026
ITB 21.1	A Bid Security shall be required.
ITB 21.2	Bid Security shall be: UGX.8,000,000
ITB 21.3	The Bid Security shall be valid until 1st March 2026 . (Calculated as 28 days beyond the bid validity date above)
ITB 22.1	In addition to the original of the Bid, the number of copies required is: N/A
D. Submission and Opening of Bids	
ITB 24.1	For bid submission will be: For bid submission purposes only, the Procuring and Disposing Entity's address is: Attention: Head Procurement & Disposal Department Street Address: Plot 1-3 Apolo Kaggwa Road, P.O Box 7010, Kampala Floor/Room number: First Floor, Block B, Room B117 Town/City: Kampala

Instructions to Bidders Reference	Data relevant to the ITB
	Country: Uganda The deadline for bid submission is: Date: 29 th August 2025 Time (local time): 11:00 am
ITB 27.1	The bid opening shall take place; Street Address: Plot 1-3 Apolo Kaggwa Road Floor/Room number: First Floor, Block B, Room B117 Town/City: Kampala Country: Uganda Date: 29 th August 2025 Time (local time): 11:30 am
E. Evaluation of Bids	
ITB 34	The currency that shall be used for financial comparison purposes to convert all bid prices expressed in various currencies into a single currency is: The source of exchange rate shall be: Bank of Uganda. The date for the exchange rate shall be: Date and time of bid opening
ITB 35.1	A margin of preference shall/shall not apply. If a margin of preference applies, the application methodology shall be as stated in Section 3 Evaluation Methodology and Criteria.
ITB 35.3	The Bidder shall submit with its bid the following documents to evidence that they qualify for a margin of preference: N/A
F. Award of Contract	
ITB 41.1	The maximum percentage by which quantities may be increased is: 15% The maximum percentage by which quantities may be decreased is: 15%
ITB 45.1	The Advance Payment shall be limited to 0 percent of the Contract Price: N/A

Section 3: Evaluation Methodology and Criteria

Procurement Reference Number: KCCA-GKMA/SUPLS/2025-2026/00002

A Evaluation Methodology

1. Methodology Used

The evaluation methodology to be used for the evaluation of bids received shall be the Technical Compliance Selection (TCS) methodology.

2. Summary of Methodology

2.1 The Technical Compliance Selection methodology recommends the lowest priced bid, which is eligible, compliant and substantially responsive to the technical and commercial requirements of the Bidding Document, provided that the Bidder is determined to be qualified to perform the contract satisfactorily.

2.2 The evaluation shall be conducted in three sequential stages –

- (a) a preliminary examination to determine the eligibility of bidders and the administrative compliance of bids received;
- (b) a detailed evaluation to determine the commercial and technical responsiveness of the eligible and compliant bids; and
- (c) a financial comparison to compare costs of the eligible, compliant, responsive bids received and determine the best evaluated bid.

2.3 Failure of a bid at any stage of the evaluation shall prevent further consideration at the next stage of evaluation. Substantial responsiveness shall be considered a pass.

B Preliminary Examination Criteria

3. Eligibility Criteria

3.1 The eligibility requirements shall be determined for:-

- (a) Eligible Bidders in accordance with ITB Clause 4; and
- (b) Eligible Supplies and Related Services in accordance with ITB Clause 5.

3.2 *The documentation required to provide evidence of eligibility shall be:-*

- (a) *a certificate of registration issued by the Authority for bidders currently registered with the Authority or a copy of the Bidder's Trading licence or equivalent and a copy of the Bidder's Certificate of Registration or equivalent for bidders not currently registered with the Authority;*
- (b) *a statement in the Bid Submission Sheet that the bidder meets the eligibility criteria stated in ITB 4.1;*
- (c) *a declaration in the Bid Submission Sheet of nationality of the Bidder;*
- (d) *a declaration in the Bid Submission Sheet that the Bidder is not under suspension by the Authority;*
- (e) *fulfilment of obligations to pay taxes and social security contributions in Uganda where applicable.*

3.3 *A Power of Attorney which if signed in Uganda shall be registered; or if signed outside Uganda shall be notarized authorising signature of the bid on behalf of the Bidder.*

3.4 For a Joint Venture, the documentation in Section 3.2 shall be required for each member of the Joint Venture and the following additional documentation shall be required:

- (a) a certified copy of the Joint Venture Agreement or letter of intent to enter into such an agreement, which is legally binding on all partners, showing that:
 - (i) all partners shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms;
 - (ii) one of the partners will be nominated as being in charge, and receive instructions for and on behalf of any and all partners of the joint venture; and
 - (iii) the execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.
- (b) a Power of Attorney from each member of the JV nominating a Representative in the JV and a Power of Attorney from the JV nominating a representative who shall have the authority to conduct all business for and on behalf of any and all the parties of the JV during the bidding process and, in the event the JV is awarded the Contract, during contract execution.

4. Administrative Compliance Criteria

The evaluation of Administrative Compliance shall be conducted in accordance with ITB Sub-Clauses 32.3 and 32.4.

- *Registered Powers Of Attorney*
- *Signed Complete Bid Submission Sheet*
- *Bid Validity Period Up To 10th February 2026*
- *Bid Securing Declaration Valid Up To 6th March 2026*
- *Signed Code Of Ethical Conduct In Business*
- *Signed Complete Price Schedule*
- *Valid copy of NITA-U certificate*
-

C Detailed Evaluation Criteria

5. Commercial Criteria

The commercial responsiveness of bids shall be evaluated in accordance with ITB Clause 33. The criteria shall be:

- (a) acceptance of the conditions of the proposed contract;
- (b) inclusion of all cost components required such as installation, training, inspection or proving, commissioning, in addition to the price of the supplies;

(c) acceptable delivery schedule.

- *Payment Terms Within Thirty Days From Date Of Verification And Approval Of Payment Documents*
- *Packaging FIT For Purpose And Less Harmful To The Environment*
- *Insurance 110% Of The Total Contract Price*
- *Incoterm For Transportation DPP Kampala*
- *Liquidated Damages 0.05% Per Week And A Maximum Of 5% Of The Total Contract Price*
- *Warranties/Guarantees Three Years*

6. Technical Criteria

- 6.1 Technical responsiveness shall be evaluated in accordance with ITB Clause 33.3.
- 6.2 The Statement of Requirements details the minimum technical requirements. Responsiveness is determined by comparison of the specification offered to the specification required in Section 6 and the evaluation is conducted on a pass/fail basis. Substantial responsiveness shall be considered a pass.

D Financial Comparison Criteria

7. Costs to be included in Bid Price

The financial comparison shall be conducted in accordance with ITB Clause 36. The costs to be included in the bid price bid are:

- (a) the unit and total delivered price based on the delivery terms requested and the quantity specified in Section 6;
- (b) taxes, duties and levies;

8. Non-cost Factors to be included in Evaluated Price

The non-cost factors to be included in the evaluated price are:

- (a) Adjustment for deviations in the schedule of payment, if applicable.
- (b) Adjustment for deviations in the delivery schedule, if applicable.

9. Margin of Preference

- 9.1 If the BDS specifies a margin of preference to goods manufactured in Uganda for the purpose of bid comparison, the following procedures will apply:

- (a) The Procuring and Disposing Entity will first review the bids to confirm the appropriateness of the classification, and to identify the bid group classification of each based upon bidders' declaration of origin.

- (b) All evaluated bids in each group will then be compared to determine the lowest evaluated bid of each group. If, as a result of the preceding comparison, the lowest evaluated bid is from Group B it will be further compared with the lowest evaluated bid from Group A, after adding to the evaluated bid price of goods offered in the bid for Group B, for the purpose of further comparison only an amount equal to fifteen (15) percent of the ex-factory/ex-warehouse bid price. The lowest-evaluated bid determined from this last comparison shall be selected for the award.

10. Determination of Best Evaluated Bid or Bids

- 10.1 The bid with the lowest evaluated price, from among those which are eligible, compliant and substantially responsive shall be the best evaluated bid. If this Bidding Document includes more than one lot, the best evaluated bid shall be determined separately for each lot.
- 10.2 Notwithstanding paragraph 10.1, if this Bidding Document allows Bidders to quote different prices for single lots and for the award to a single Bidder of multiple lots, the Procuring and Disposing Entity shall conduct a further financial comparison to apply any conditional discounts. The bid or bids offering the lowest priced combination of all the lots shall be the best evaluated bid or bids.

E Post-qualification

The Procuring and Disposing Entity shall undertake a post qualification on the Best Evaluated Bidder to confirm whether the best evaluated bidder has the capacity and financial resources to execute the procurement.

Section 4: Bidding Forms

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[This Bid Submission Sheet should be on the letterhead of the Bidder and should be signed by a person with the proper authority to sign documents that are binding on the Bidder]

Bid Submission Sheet

Date: *[insert date (as day, month and year) of bid submission]*

Procurement Reference No: *[insert Procurement Reference number]*

To: *[insert complete name of Procuring and Disposing Entity]*

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the Bidding Document, including Addenda No.: *[insert the number and issue date of each Addenda]*;
- (b) We offer to supply in conformity with the Bidding Document and in accordance with the delivery schedule specified in the Statement of Requirements the following Supplies and Related Services *[insert a brief description of the Supplies and Related Services. Amend wording and attach relevant details if an alternative delivery schedule is proposed]*;
- (c) The total price of our Bid, excluding any discounts offered in item (d) below, is: *[insert the total bid price in words and figures, indicating the various amounts and the respective currencies]*;
- (d) The discounts offered and the methodologies for their application are:

Unconditional discounts. If our bid is accepted, the following discounts shall apply. *[Specify in detail each discount offered (eg amount/percentage) and the specific item of the Statement of Requirements to which it applies.]*

Methodology of application of the unconditional discounts. The discounts shall be applied using the following method: *[Specify precisely the method that shall be used to apply the discounts]*;

Conditional discounts. If our bids for more than one lot are accepted, the following discounts shall apply. *[Specify precisely each discount offered (eg amount/percentage) and the conditions of the discount.]*

Methodology of application of the conditional discounts. The discounts shall be applied using the following method: *[Specify in detail the method that shall be used to apply the discounts]*;

- (e) Our bid shall be valid until the date specified in ITB Sub-Clause 20.1 and it shall remain binding upon us and may be accepted at any time before that date;
- (f) We, including any subcontractors or providers for any part of the contract resulting from this procurement process, are eligible to participate in public procurement in accordance with ITB Clause 4.1
- (g) We, including any subcontractors or providers for any part of the contract resulting from this procurement process are registered with the Authority. *[Bidders who are not registered or whose subcontractors are not registered should amend the statement to reflect their status].*
- (h) If our bid is accepted, we commit to obtain a Performance Security in accordance with the Bidding Document in the amount of *[insert amount and currency in words and figures of the performance security]* for the due performance of the Contract;

Part 1: Section 4 Bidding Forms

- (i) We, including any subcontractors or Providers for any part of the contract, have nationals from the following eligible countries *[insert the nationality of the Bidder, including that of all parties that comprise the Bidder, if the Bidder is a Joint Venture consortium or association, and the nationality of each subcontractor]*;
- (j) We undertake to abide by the Code of Ethical Conduct for Bidders and Providers during the procurement process and the execution of any resulting contract;
- (k) We are not participating, as Bidders, in more than one bid in this bidding process, other than alternative bids in accordance with the Bidding Document;
- (l) We do not have any conflict of interest and have not participated in the preparation of the original Statement of Requirements for the Procuring and Disposing Entity;
- (m) We, our affiliates or subsidiaries, including any subcontractors or Providers for any part of the contract, have not been suspended by the Public Procurement and Disposal of Public Assets Authority in Uganda from participating in public procurement;
- (n) The following commissions, gratuities, or fees have been paid or are to be paid with respect to the bidding process or execution of the Contract: *[insert complete name of each Recipient, their full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity. If none has been paid or is to be paid, indicate "none."]*

Name of Recipient	Address	Reason	Amount & Currency
<hr/>	<hr/>	<hr/>	<hr/>
<hr/>	<hr/>	<hr/>	<hr/>
<hr/>	<hr/>	<hr/>	<hr/>

- (o) We understand that you are not bound to accept the lowest bid or any other bid that you may receive.

Signed: *[signature of person whose name and capacity are shown below]*

Name: *[insert complete name of person signing the bid]*

In the capacity of *[insert legal capacity of person signing the bid]*

Duly authorised to sign the bid for and on behalf of: *[insert complete name of Bidder]*

Dated on _____ day of _____, _____ *[insert date of signing]*

CODE OF ETHICAL CONDUCT IN BUSINESS FOR BIDDERS AND PROVIDERS

(Under Section 93 of the Public Procurement and Disposal of Public Assets Act, 2003)

1. Ethical Principles

Bidders and providers shall at all times-

- (a) maintain integrity and independence in their professional judgement and conduct;
- (b) comply with both the letter and the spirit of-
 - i. the laws of Uganda; and
 - ii. any contract awarded.
- (c) avoid associations with businesses and organisations which are in conflict with this code.

2. Standards

Bidders and providers shall-

- (a) strive to provide works, services and supplies of high quality and accept full responsibility for all works, services or supplies provided;
- (b) comply with the professional standards of their industry or of any professional body of which they are members.

3. Conflict of Interest

Bidders and providers shall not accept contracts which would constitute a conflict of interest with, any prior or current contract with any procuring and disposing entity. Bidders and providers shall disclose to all concerned parties those conflicts of interest that cannot reasonably be avoided or escaped.

4. Confidentiality and Accuracy of Information

- (1) Information given by bidders and providers in the course of procurement processes or the performance of contracts shall be true, fair and not designed to mislead.
- (2) Providers shall respect the confidentiality of information received in the course of performance of a contract and shall not use such information for personal gain.

5. Gifts and Hospitality

Bidders and providers shall not offer gifts or hospitality directly or indirectly, to staff of a procuring and disposing entity that might be viewed by others as having an influence on a government procurement decision.

6. Inducements

- (1) Bidders and providers shall not offer or give anything of value to influence the action of a public official in the procurement process or in contract execution.
- (2) Bidders and providers shall not ask a public official to do anything which is inconsistent with the Act, Regulations, Guidelines or the Code of Ethical Conduct in Business.

7. Fraudulent Practices

Bidders and providers shall not-

- (a) collude with other businesses and organisations with the intention of depriving a procuring and disposing entity of the benefits of free and open competition;
- (b) enter into business arrangements that might prevent the effective operation of fair competition;
- (c) engage in deceptive financial practices, such as bribery, double billing or other improper financial practices;
- (d) misrepresent facts in order to influence a procurement process or the execution of a contract to the detriment of the Procuring and Disposing Entity; or utter false documents;
- (e) unlawfully obtain information relating to a procurement process in order to influence the process or execution of a contract to the detriment of the PDE; and

Part 1: Section 4 Bidding Forms

- (f) withholding information from the PDE during contract execution to the detriment of the PDE.

I agree to comply with the above code of ethical conduct in business.

AUTHORISED SIGNATORY

NAME OF BIDDER/PROVIDER

Part 1: Section 4 Bidding Forms

[This Price Schedule should be signed by a person with the proper authority to sign documents for the Bidder. It should be included by the Bidder in its bid. The Bidder may reproduce this in landscape format but is responsible for its accurate reproduction].

Price Schedule for Supplies and Related Services

Date: *[insert date (as day, month and year) of bid submission]*

Procurement Reference No: **KCCA-GKMA/SUPLS/2025-2026/00002**

Name of Bidder: *[Insert the name of the Bidder]*

1	2	3	4	5	6	7	8	9
Item No.	Supplies or Related Services	Country of origin	Percent of Ugandan origin as a % of the ex-factory price ¹	Quantity (No. of units)	Unit prices ²		Import Duties, Sales and other taxes per unit ²	Total Price
					Ex-factory Ex-warehouse	Delivery and Incidental Costs		
<i>[insert number of item corresponding to Statement of Requirements]</i>	<i>[insert brief description name of Supplies or Related Services]</i>	<i>[insert country of origin of the item]</i>	<i>[if the margin of preference applies, insert percentage of Ugandan origin for this item and include the name and address of the production facility separately below]</i>	<i>[insert number of units of this item to be purchased]</i>	<i>[insert the unit price of this item, in accordance with the Incoterms stated, but excluding all import duties and taxes, paid or payable in Uganda]</i>	<i>[insert the unit price for delivery in accordance with the delivery terms(Inco terms)but excluding all import duties and taxes, paid or payable in Uganda]</i>	<i>[insert all import duties, taxes paid or payable in Uganda on this item]</i>	<i>[insert the total price for this item, which should equate to columns 5x(6+7+8)]</i>
1	IT Service Management system with 800 nodes and 5 technicians perpetual license.							
2	Active Directory Audit							

¹ In accordance with margin of preference ITB Clause 35, if applicable

² In accordance with ITB Clauses 14 and 15

Part 1: Section 4 Bidding Forms

	system for 1 domain, 2 file servers, 50 member servers, 2 NetApp servers, 800 nodes, 1900 mailboxes with 2 technicians perpetual license.							
3	Network Performance Monitoring system with Network configurations management, Net Flow Analysis, and Firewall Analysis. Include perpetual license for 20 Devices Pack with 5 Users, Network Configurations Manage							

Part 1: Section 4 Bidding Forms

	ment for 20 devices, Net Flow Analysis for 48 Interfaces, Firewall Analysis for 1 Firewall.							
4	Two 55 Inch display screens for live monitoring dashboards.							
5	Installation, Configuration, User Acceptance Testing, Go Live.							
6	Technical Training of ICT team and system documentation.							
7	Support the proposed solution for 12 months after Go Live.							

Part 1: Section 4 Bidding Forms

Signed: *[signature of person whose name and capacity are shown below]*

Name: *[insert complete name of person signing the bid]*

In the capacity of *[insert legal capacity of person signing the bid]*

Duly authorised to sign the bid for and on behalf of: *[insert complete name of Bidder]*

Dated on _____ day of _____, _____ *[insert date of signing]*

[This Bid Security should be on the letterhead of the issuing Financial Institution and should be signed by a person with the proper authority to sign the Bid Security. It should be included by the Bidder in its bid, if so indicated in the BDS].

Bid Security

Date: *[insert date (as day, month and year) of bid submission]*

Procurement Reference No.: **KCCA-GKMA/SUPLS/2025-2026/00002**

To: *[insert complete name of Procuring and Disposing Entity]*

Whereas *[insert complete name of Bidder]* (hereinafter “the Bidder”) has submitted its bid dated *[insert date (as day, month and year) of bid submission]* for Procurement Reference number *[insert Procurement Reference number]* for the supply of *[insert brief description of the Supplies and Related Services]*, hereinafter called “the bid .”

KNOW ALL PEOPLE by these presents that WE *[insert complete name of institution issuing the Bid Security]*, of *[insert city of domicile and country of nationality]* having our registered office at *[insert full address of the issuing institution]* (hereinafter “the Guarantor”), are bound unto *[insert complete name of the Procuring and Disposing Entity]* (hereinafter “the Procuring and Disposing Entity”) in the sum of *[specify in words and figures the amount and currency of the bid security]*, for which payment well and truly to be made to the aforementioned Procuring and Disposing Entity, the Guarantor binds itself, its successors or assignees by these presents. Sealed with the Common Seal of this Guarantor this *[insert day in numbers]* day of *[insert month]*, *[insert year]*.

THE CONDITIONS of this obligation are the following:

1. If the Bidder withdraws its bid during the period of bid validity specified by the Bidder in the Bid Submission Sheet, except as provided in ITB Sub-Clause 20.3; or
2. If the Bidder, having been notified of the acceptance of its bid by the Procuring and Disposing Entity, during the period of bid validity, fails or refuses to:
 - (a) sign the Contract in accordance with ITB Clause 42; or
 - (b) furnish the Performance Security, in accordance with the ITB Clause 44; or
 - (c) accept the correction of its bid by the Procuring Entity, pursuant to ITB Clause 31;

We undertake to pay the Procuring and Disposing Entity up to the above amount upon receipt of its first written demand, without the Procuring and Disposing Entity having to substantiate its demand, provided that in its demand the Procuring and Disposing Entity states that the amount claimed by it is due to it, owing to the occurrence of one or more of the above conditions, specifying the occurred conditions.

This security shall remain in force up to and including *[Insert date, month and year as per ITB Clause 21.3]* and any demand in respect thereof should be received by the Guarantor no later than the above date.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 758.

Signed: *[insert signature of person whose name and capacity are shown below]*

Name: *[insert complete name of person signing the Security]* In the capacity of *[insert legal capacity of person signing the Security]* duly authorised to sign the Security for and on behalf of: *[insert complete name of the Financial Institution]*

Dated on _____ day of _____, _____ *[insert date of signing]*

[Use Bidder's Letterhead]
[Name of Bidder]
[Physical Address of Bidder]

Bid-Securing Declaration

Date: *[insert date (as day, month and year)]*
Subject of procurement and Reference No.: **KCCA-GKMA/SUPLS/2025-2026/00002**

To: *[insert complete name of Procuring and Disposing Entity]*

I/We, the undersigned, declare that:

1. I/We understand that, according to your conditions, bids must be supported by a Bid-Securing Declaration.
2. I/We accept that we will automatically be suspended for three years by the Authority from being eligible for bidding in any contract with the Government of Uganda, if we are in breach of our obligation(s) under the bid conditions, because we:
 - (a) have withdrawn our bid during the period of bid validity specified by us in the Bid Submission Sheet or
 - (b) having been notified of the acceptance of our bid by the Procuring and Disposing Entity during the period of bid validity fail or refuse to (i) sign the contract, (ii) fail or refuse to furnish the Performance Security in accordance with ITB Clause 43; or (iii) fail or refuse to accept the correction of our bid by the Procuring and Disposing Entity, pursuant to ITB Clause 31;
3. I/We understand this Bid Securing Declaration shall cease to be valid if I/we are not the successful Bidder, upon the earlier of (i) the expiry of the notice of best evaluated bidder or (ii) upon the expiration of the validity of my/our bid on the *[insert bid validity date]*,

Signed: *[insert signature of person whose name and capacity are shown]* In the capacity of *[insert legal capacity of person signing the Bid Securing Declaration]*

Name: *[insert complete name of person signing the Bid Securing Declaration]*

Duly authorized to sign the bid securing declaration for and on behalf of: *[insert complete name of Bidder]*

Dated on _____ day of _____, _____ *[insert date of signing]*

Corporate Seal (where appropriate)

*Please delete as appropriate

[This authorisation should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign such an authorisation. It should be included by the Bidder in its bid, if so indicated in the BDS].

Manufacturer's Authorisation

Date: *[insert date (as day, month and year) of bid submission]*

Procurement Reference No.: **KCCA-GKMA/SUPLS/2025-2026/00002**

To: *[insert complete name of Procuring and Disposing Entity]*

WHEREAS *[insert complete name of Manufacturer]*, who are official manufacturers of *[insert type of supplies manufactured]*, having factories at *[insert full address of Manufacturer]*, do hereby authorise *[insert complete name of Bidder]* to submit a bid in relation to the Bidding Document indicated above, the purpose of which is to provide the following Supplies, manufactured by us *[insert name or brief description of the Supplies]*, and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty in accordance with Clause 29 of the General Conditions of Contract, with respect to the Supplies offered by the above firm in reply to the Invitation for Bids.

Signed: *[signature of person whose name and capacity are shown below]*

Name: *[insert complete name of person signing the Manufacturer's Authorisation]*

In the capacity of *[insert legal capacity of person signing the Manufacturer's Authorisation]*

Duly authorised to sign the Manufacturer's Authorisation for and on behalf of: *[insert complete name of Manufacturer]*

Dated on _____ day of _____, _____ *[insert date of signing]*

[This authorisation should be on the letterhead of the Supplier and should be signed by a person with the proper authority to sign such an authorisation. It should be included by the Bidder in its bid, if so indicated in the BDS].

Supplier/Distributor's Authorisation

Date: *[insert date (as day, month and year) of bid submission]*

Procurement Reference No.: **KCCA-GKMA/SUPLS/2025-2026/00002**

To: *[insert complete name of Procuring and Disposing Entity]*

WHEREAS *[insert complete name of Supplier, address, type of supplies authorised by the manufacturer and name of manufacturer]*, do hereby authorise *[insert complete name of Bidder]* to submit a bid in relation to the Bidding Document indicated above, the purpose of which is to provide the following Supplies, supplied/distributed by us *[insert name or brief description of the Supplies]*, and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty in accordance with Clause 29 of the General Conditions of Contract, with respect to the Supplies offered by the above firm in response to the Invitation for Bids.

Signed: *[signature of person whose name and capacity are shown below]*

Name: *[insert complete name of person signing the Supplier/Distributor's Authorisation]*

In the capacity of *[insert legal capacity of person signing the Supplier/Distributor's Authorisation]*

Duly authorised to sign the Supplier/Distributor's Authorisation for and on behalf of: *[insert complete name of Supplier]*

Dated on _____ day of _____, _____ *[insert date of signing]*

Section 5: Eligible Countries

Procurement Reference Number: KCCA-GKMA/SUPLS/2025-2026/00002

All countries are eligible except countries subject to the following provisions.

A country shall not be eligible if:

- (a) as a matter of law or official regulation, the Government of Uganda prohibits commercial relations with that country, provided that the Government of Uganda is satisfied that such exclusion does not preclude effective competition for the provision of supplies or related services required; or
- (b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, the Government of Uganda prohibits any import of Supplies from that country or any payments to persons or entities in that country.

PART 2 - Statement of Requirements

Section 6: Statement of Requirements

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1. List of Supplies and Related Services

Procurement Reference Number: KCCA-GKMA/SUPLS/2025-2026/00002

Item number	Brief Description of Supplies and Related Services	Quantity	Unit of Measure
1	IT Service Management system with 800 nodes and 5 technicians perpetual license.	1	System
2	Active Directory Audit system for 1 domain, 2 file servers, 50 member servers, 2 NetApp servers, 800 nodes, 1900 mailboxes with 2 technicians perpetual license.	1	System
3	Network Performance Monitoring system with Network configurations management, Net Flow Analysis, and Firewall Analysis. Include perpetual license for 20 Devices Pack with 5 Users, Network Configurations Management for 20 devices, Net Flow Analysis for 48 Interfaces, Firewall Analysis for 1 Firewall.	1	System
4	Two 55 Inch display screens for live monitoring dashboards.	1	System
5	Installation, Configuration, User Acceptance Testing, Go Live.	1	System
6	Technical Training of ICT team and system documentation.	1	System
7	Support the proposed solution for 12 months after Go Live.	1	System

The attached commodity specific conditions will form an integral part of any resulting contract.

2. Delivery and Completion Schedule

Procurement Reference Number: KCCA/SUPLS/2025-2026/00002

The delivery or completion period shall commence from the date of contract signature and effectiveness. Refer to the Incoterm in the GCC26 for the interpretation of the delivery period.

Item number	Brief Description of Supplies or Related Services	Delivery/ Completion Period (months)	Delivery Point/ Site
1	IT Service Management system with 800 nodes and 5 technicians perpetual license.	2	KCCA, City Hall
2	Active Directory Audit system for 1 domain, 2 file servers, 50 member servers, 2 NetApp servers, 800 nodes, 1900 mailboxes with 2 technicians perpetual license.	2	KCCA, City Hall
3	Network Performance Monitoring system with Network configurations management, Net Flow Analysis, and Firewall Analysis. Include perpetual license for 20 Devices Pack with 5 Users, Network Configurations Management for 20 devices, Net Flow Analysis for 48 Interfaces, Firewall Analysis for 1 Firewall.	2	KCCA, City Hall
4	Two 55 Inch display screens for live monitoring dashboards.	2	KCCA, City Hall
5	Installation, Configuration, User Acceptance Testing, Go Live.	2	KCCA, City Hall
6	Technical Training of ICT team and system documentation.	2	KCCA, City Hall
7	Support the proposed solution for 12 months after Go Live.	12	KCCA, City Hall

3. Specification and Compliance Sheet

Procurement Reference Number: KCCA-GKMA/SUPLS/2025-2026/00002

Column b states the minimum technical specification of the item(s) required by the Procuring and Disposing Entity.

The Bidder is to complete column c with the technical specification of the item(s) offered and to state “comply” or “not comply” and give details of the areas of non-compliance.

Column d provides the technical literature of the specification offered.

Item No.	Technical Specification required including applicable standards	Compliance of specification offered	Technical literature on specification offered in column c
<i>a</i>	<i>b</i>	<i>c</i>	<i>d</i>
1	IT Service Management system with 800 nodes and 5 technicians perpetual license.		
2	Active Directory Audit system for 1 domain, 2 file servers, 50 member servers, 2 NetApp servers, 800 nodes, 1900 mailboxes with 2 technicians perpetual license.		
3	Network Performance Monitoring system with Network configurations management, Net Flow Analysis, and Firewall Analysis. Include perpetual license for 20 Devices Pack with 5 Users, Network Configurations Management for 20 devices, Net Flow Analysis for 48 Interfaces, Firewall Analysis for 1 Firewall.		
4	Two 55 Inch display screens for live monitoring dashboards.		
5	Installation, Configuration, User Acceptance Testing, Go Live.		
6	Technical Training of ICT team and system documentation.		

7	Support the proposed solution for 12 months after Go Live.		
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The detailed technical evaluation will examine the technical specification of the items offered in column c and determine whether this meets the minimum specification in column b. Bidders must complete column c or the bid will be rejected. **Bidders are required to use column d to include technical literature to support the details provided in column c.**



TERMS OF REFERENCE

FOR

PROCUREMENT FOR SUPPLY, INSTALLATION, AND CONFIGURATION OF THE ENTERPRISE MANAGEMENT AND MONITORING SOLUTION

AUGUST, 2025

Background

Kampala Capital City Authority (KCCA) is the governing body of Kampala Capital City and administers the City on behalf of the central government as established under the KCC Act (2010). The vision of KCCA is to transform Kampala into a vibrant, attractive and sustainable city, while the mission is

to deliver quality services to the city. In preparing the Information Systems Strategic Plan, it was ensured direct alignment to the entity's vision and mission. KCCA's Information systems strategy since 2014 is built on 3 objectives that is Improved Institutional Efficiency, Improved Business Support and Improved Communication. The current Information systems strategic plan is running under the theme "Towards a Smart City".

In line with the smart city initiative, KCCA made a strategic decision to leverage technology to ensure efficient service delivery to city citizens. The use of ICT in KCCA is essential for lowering cost of doing business, Revenue mobilization, improving efficiency of service delivery and community mobilization. Over the years, established ICT infrastructure, streamlined and automated Revenue Collection processes. In addition, KCCA developed and deployed systems that provide various services online including; revenue systems, smart city permit, the computer aided mass valuation, the KCCA Interactive web portal, email system and the client unified messaging platform.

The ICT Department is responsible for implementation and maintenance of the robust ICT ecosystem, which provides the said services. In order to efficiently manage the many aspects of the ICT systems, KCCA would like to acquire a one-point Enterprise Management and Monitoring Solution for service desk management, asset management, unified security management and integrated network management solution.

Objectives of the Procurement

The objectives of this procurement are as follows:

1. Supply, install, and configure the Enterprise Management and Monitoring Solution to enhance KCCA's enterprise service desk management, asset management, unified security management and integrated network management solution.
2. Provide comprehensive software maintenance, and technical support for a period of one year (12 months) to ensure the solution's reliability and effectiveness.

Specific Technical Requirements:

The vendor should supply, install and configure the Enterprise Management and Monitoring Solution at Headquarters that is of the following specifications:

Item No	Technical Specification Required	Compliance of specification offered	Technical Literature on specification offered in column c
a	b	c	d
A)	<p>General</p> <ul style="list-style-type: none"> i) Bidder must state the Name, model and version or release number of proposed Solution. ii) Solution must be ITIL compliant. Bidder must provide information to demonstrate this. iii) Describe in high-level terms how your solution generally works and its design architecture. iv) Describe if your solution is modular and what the different modules (if any) required to meet our service desk requirements are. v) Provide a statement on how you meet the general scope outline above. 		
Component1	Service Desk / Helpdesk features.		
B)	<p>The Solution must have the following features and functionality. These features must all be part and parcel of one integrated system.</p> <ul style="list-style-type: none"> i) Incident Management: For all users to generate their incidents, or another user or technician to generate a ticket on behalf of a user or email to ticket generation. Assign to individual, team or group on demand or by business rule. Track incident resolution and SLA compliance. ii) Problem Management: Root cause analysis, pro-active handling of re-occurring incidents, analyze similar or related incidents. iii) Change and Release Management: Handle ad hoc and scheduled changes, automate approvals, plan changes to avoid collision and other risks. iv) Asset Management: Track both IP/Networked enabled and None IP / un networked assets, Track history of asset, by location, user, configuration, service, etc. Auto discover assets, create different groups. Monitor warranty, maintenance, etc. Track disposal. 		

Item No	Technical Specification Required	Compliance specification offered	of Technical Literature on specification offered in column c
	v) Service Management and SLA: Define Services catalog and SLAs and monitor compliance. Allow creation and assignment of multiple SLAs for different scenarios vi) The solution should empower the users and help desk officers seamlessly address user requests, remotely fix faults and improve user experience.		
	vii) Software License Management: Track software license and deployment, ensure compliance, meter usage, track history, track costs		
	viii) Knowledge Management: Keep track of knowledge gained from different incident and problem resolution for users and technicians. Create self-help advisories.		-
	ix) Configuration Management Database: Maintain a configuration database of the different assets, track changes and approvals. Monitor linkages and dependencies,		
	x) Staff Self Service Portal: Allow users to track their tickets, create new ones, re-open unsolved incidents, view assets and software allocated to them, etc.		
	xi) Project Management: Create and monitor IT Projects and resource allocation, meter resource utilization and engagement, track progress.		
	xii) Reports and Performance Analytics: Allow multiple reporting options and features as stated in the reporting section.		
	xiii) Purchasing Tracking: Initiate and track IT Purchases and related to asset changes, and user allocations.		
	xiv) Vendor Contract Management: Monitor different vendor contracts, evaluate performance/compliance, associate assets or services that the contract covers, monitor expiry.		
	xv) User Surveys: Create user satisfaction surveys		

Item No	Technical Specification Required	Compliance of specification offered	Technical Literature on specification offered in column c
	to gauge user feedback and IT Team responsiveness. Create scheduled or adhoc surveys.		
	xvi) Mobile Helpdesk App: The System should have a mobile app to allow the IT Team to track tickets assigned to them, and also update work done on the App, wherever they are.		
	xvii) workflows (auto ticketing, escalations, notifications, rule definitions): System should have workflows for the various features to allow creation of workflows, approvals, escalations, service level agreement assignment, etc. Also allow creation of priority matrix and auto assignment of work depending on urgency and impact. System should also have different and customizable notifications for different users, events, IT Teams, and asset groups, etc.		
	xviii) support for windows & Linux Operating System, SQL database Support (Postgre SQL Mysql MS SQL)		
	xix) The solution must integrate seamlessly with Microsoft Active Directory for LDAP and Exchange for email notifications.		
	xx) Archiving: Provide for archiving of transactions or tickets based on either time or status, as defined by the Administrator.		
C)	Administration and Configuration i) The IT Service Desk solution must provide central management of all components and administrative functions from a single web-based user interface.		
	ii) The administrator(s) must be able to define role-based access to the system		
	iii) The vendor of the IT Service Desk solution must provide and foster community-oriented information and experience sharing among users of the IT Service Desk solution		
	iv) The solution must provide an open API for access to data stored within the information		

Item No	Technical Specification Required	Compliance specification offered	of Technical Literature on specification offered in column c
	database(s).		
	v) The solution must integrate with 3rd party directory systems as an authentication method – Authentication for IT staff and other staff using Active Directory is a mandatory implementation requirement.		
	vi) The solution must allow for customizable menus and labels		
	vii) The Solution should not just alert, but also enforce set actions based on pre-defined criteria.		
	viii) The Solution should provide automatic email alerts. Integration with Exchange mail service is mandatory.		
	ix) The System should allow set up of different support groups with different access levels. (Bidder to describe the available access level customization in their solution.)		
	x) The System should have customizable workflows to automate various support, actions and escalation scenarios. (Bidder to describe the options available in their system)		
D)	Operational Requirements		
	i) The Solution must be web-based with no installations on client PCs.		
	ii) The solution must provide a framework for future expansion and integration with other 3rd party solutions		
	iii) The solution must demonstrate 'ease of use'. Ease of use is critical to the successful deployment and on-going use of the solution. Describe the ease-of-use considerations and implementations within the solution		
	iv) The solution must support the automatic update of configuration information with minimal user intervention		
	v) The solution must support a web- based GUI for management, analysis and reporting		
	vi) The solution must have an automated backup /recovery process		

Item No	Technical Specification Required	Compliance specification offered	of Technical Literature on specification offered in column c
	vii) The solution must automate internal health checks and notify the user and administration team when problems arise or are predicated		
	viii) The solution must provide the ability to deliver multiple dashboards that can be customized to meet the specific requirements of different users of the system.		-
E)	Architectural Requirements i) The solution must enable deployments as software that integrates with the platforms described in the background above and other requirements in this document.		
	ii) The solution must allow for customization, e.g., workflows, escalation, user groups, access levels, Reports, etc. Describe the level of customization your solution allows.		
	iii) The solution must easily expand to support additional demand. Assume the current number of IT Staff is at 20. How does your solution scale to increase demand placed on the solution as the organization adds more documents, users, policies, etc. Please describe the impact to each of the proposed components of your solution (i.e., appliances, storage, management consoles, etc.)		
	iv) The solution must provide intuitive mechanisms for troubleshooting such as proactive notifications, timers, etc.		
	v) The systems must allow for creation of different SLAs for various user and event or asset groups.		
F)	Alerts and Log Management i) The solution must generate logs for all changes done by the administrator and IT Team. The solution must ensure the integrity of the information collected. There must be audit logs for actions in the system.		
	ii) The solution must support log archives on 3rd party storage.		
	iii) The System must maintain a history of all actions on a incident, Problem, Asset, and users.		
	iv) The logs should easily be accessed and auditable.		
	v) The system should allow for different and		

Item No	Technical Specification Required	Compliance specification offered	of Technical Literature on specification offered in column c
	customized alerts, either based on event, time, user etc. including escalations.		
G)	Reporting		
	i) The solution must provide reporting on all items available for management via the GUI		
	ii) The solution must provide a configurable reporting engine for customized report creation. Eg. Query Builder, Scheduled Reports, Export as CSV, XLS & PDF)		
	iii) The solution must support the ability to schedule report creation and emailing or auto saving in pre-defined locations or addresses.		
	iv) The solution must provide templates for the easy creation and delivery of reports at multiple levels ranging from operations to business issues.		
	v) The solution must provide “out-of-the-box” reports for typical business and operational issues. List the available reports.		
	vi) The solution must provide a Dashboard for quick visualization of IT Service Desk actions. Describe what is offered and the frequency of refresh.		
	vii) The solution must support the capability to provide historical trend reports.		
	viii) The solution must support the ability to centrally deliver IT Service Desk reports.		
	ix) System must provide for creation of different reports for different users.		
H)	Training		
	i) Carry out at least two (2) sessions of user training for the representatives of IT teams and selected representatives of user directorates as training for trainers.		
	ii) Detailed Technical and Systems Administration Training for IT personnel to ensure that they gain sufficient technical skills to maintain/manage the system after the implementation		
	iii) Provide training documentation.		
I)	Licensing and costing models		
	i) The Solution must support a minimum of 5 IT Support team members, 800 nodes, and unlimited number of users who can log		

Item No	Technical Specification Required	Compliance specification offered	of Technical Literature on specification offered in column c
	incidents, via email or web.		
	ii) Perpetual licensing mode for the proposed solution.		
	iii) Describe the costing model for the solution as the licensing structure for example is it per user, per site, per core, per asset, or a combination. This is important so that we can plan our growth and forecast expenditure/Total cost of ownership.		
	iv) Describe the costing structure / models indicating a) Investment or one-off costs; b) Recurrent fees and what they entitle KCCA to, c) Implementation costs d) Other life-cycle costs over and above what is stated above.		
J)	Implementation Scope i) The successful bidder must and shall be responsible for the end-to-end installation, implementation, customization, integration and commissioning the solution.		
	ii) An implementation project plan must be included in the proposal		
K)	Support and Maintenance i) Describe the options available for support and maintenance of the solution.		
	ii) Vendor must have an office in Uganda or MUST be an authorized reseller / implementer located in Uganda. (Note: Authorized must be from the manufacturer/original developer and not another entity.)		
	iii) The vendor should support and maintenance the solution for at least 1 year from completion of implementation and date of hand-over / final acceptance certificate. (i.e. when the solution has been fully implemented, not when it is initially delivered)		
	iv) State any costs that are required for support if they are over and above the re-current fees in the licensing section above.		
	v) Include a copy of a service level agreement (SLA) is any.		

Item No	Technical Specification Required	Compliance of specification offered	Technical Literature on specification offered in column c
	vi) The Bidder shall ensure the proposed solution is based on the latest versions as released by the original developer. Bidder must train IT Staff to be able to upgrade the system.		
L)	Vendor Experience, solution maturity and experience of implementing engineers/ technicians. i) The bidder must have supplied and successfully implemented the proposed solution in at least three (3) clients of a similar size to KCCA in Uganda, in the last 3 years. Provide evidence.		
	ii) The bidder shall provide the addresses and contact details for the clients (the minimum 3 above and any others) where they have implemented the solution.		
	iii) IN case the bidder is not the original developer, they must a) Indicate the original developer details (Company names, address, website, telephone), b) Provide a manufacturer authorization letter or certificate to resell, implement and support this solution in Uganda.		
	iv) For avoidance of doubt, where the bidder is a multi-national company, they must clearly indicate that: a) The implementation done above and the clients listed are for the bidding company as per local company registration legislation / jurisdiction and b) that the Manufacturer authorization is for the bidding company as per the local company legislation legal / jurisdiction requirements (i.e. group certifications are not acceptable!)		
	v) The bidder must include a project plan indicating the project team (indicate Name and Position) and their tasks/responsibilities.		
	vi) Duly signed CVs for the project team must be attached to the proposal. Please note that change of project team after winning the bid IS NOT allowed and can only be considered, upon request under exceptional circumstances and if a person with better		

Item No	Technical Specification Required	Compliance of specification offered	Technical Literature on specification offered in column c
	qualifications and experience is proposed.		
	vii) The technical implementation and support team should have a minimum of two engineers, each having carried out at least 3 implementations of the proposed Helpdesk solution, in the last 3 years. Evidence is required.		
M)	Assumptions, Requirements, Pre-requisites, Responsibilities risks i) The bidder must state any and all assumptions in their solution design and proposal.		
	ii) The bidder must state all requirements (technical or otherwise) necessary for their solution to be successful installed, implemented and commissioned. i.e., what they require KCCA to provide, e.g. What server specifications, networking requirements etc.		
	iii) The bidder must state roles and responsibilities of the bidder (including original developer) and those of KCCA.		
	iv) Where the bidder does not for whatever reason provide the above information, the bidder accepts responsibility for those requirements and roles.		
	v) Describe and clearly distinguish the additional modules available in your solution that are available but are not being offered as part of this implementation and/or will be offered as part of the suite but they don't necessary fall in our requirements		
N)	Documentation i) The Bidder shall provide product / solution documentation, including brochures, data sheets, etc. Note that this is supporting documentation, but all responses to the requirements must be initially documented in this table.		
	ii) The bidder shall provide pre (proposed) and post (as-implemented) implementation designs and workflows.		
	iii) The bidder shall provide project plans, status updates, Testing plans and results, formal change requests,		
	iv) The bidder shall provide the final report of		

Item No	Technical Specification Required	Compliance specification offered	of Technical Literature specification offered on in column c
	the project.		

Component 2: Active Directory Audit Solution

The solution should enable the user to track, monitor and analyze activities within their AD environment while providing critical insights into what changes were made, who made them, and when they occurred.

Active Directory Audit Solution Requirements			
Item	Technical Specification Required	Compliance of specification offered	Technical Literature on specification offered in column c
A) General Requirements			
i) Logon auditing	Provides information on both successful and failed logons.		
ii) Account lockout analysis	Notifies of a lockout along with information on the reason of lockout.		
iii) Object change audit	Provides information on user, computer, group, and OU management actions.		
iv) GPO change audit	Provides information on GPO management actions and GPO settings changes.		
v) Permission change audit	Provides information on changes to objects' permissions.		
vi) Schema and configuration change audit	Provides information on changes made to schema and objects inside the configuration containers such as sites.		
vii) Azure AD audit	Provides information on successful and failed user logons; changes to Azure AD users, roles, groups, devices, and applications.		
B) File Servers			
i) File/folder access audit	Provides information on file/ folder read, create, delete, and modify actions.		
ii) File/folder permission change audit	Provides information on file/ folder DACL and SACL changes.		
iv) File/folder failed attempts audit	Provides information on failed attempts to read, write, and delete file/folder.		
v) Supported environments	Windows, Windows failover cluster, NetApp, and EMC.		
C) Windows servers			
i) Local user logon auditing	Provides information on both successful and failed logons on local machines.		

Component 3: Network Performance Monitoring

The user should simultaneously perform multiple operations such as Network Monitoring, Bandwidth Analysis, Configuration Management, Firewall Management, Storage Monitoring, IP Address Management (IPAM) and Switch Port Management. Additionally, the intuitive GUI should provide an out-of-the-box overview that enables the user to monitor important metrics without having to perform a single click or navigate through multiple menu options. The solution should provide in-depth visibility and control to help ward off all network related issues with ease.

Technical Specifications Required	Compliance of Specification Offered	Compliance (Comply/Does not Comply)
A) General Requirements		
i) The solution should be installed on the existing Virtualized or hyper-converged infrastructure (HCI).		
ii) The solution must support a web- based GUI for management, analysis and reporting		
iii) Support for MS SQL & PGSQL backend databases, Microsoft Windows Server & Linux Operating Systems		
iv) The solution must have an automated backup /recovery process.		
v) The solution must demonstrate ‘ease of use’. Ease of use is critical to the successful deployment and on-going use of the solution. Describe the ease-of-use considerations and implementations within the solution		
B) Discovery		
i) Network discovery: Automatically discover devices over an IP range or on a subnet or within a whole network		
ii) Support CIDR discovery		
iii) Support Bulk discovery by CSV file import		
iv) Support VLAN discovery		
v) Support Layer 2 Discovery		
C) Supported Protocols		
i) Discover SNMP v1 to v3 Enabled devices		
ii) Discover WMI-enabled devices without using an Agent		

Technical Specifications Required	Compliance of Specification Offered	Compliance (Comply/Does not Comply)
iii) Discover CLI-enabled without using an Agent		
iv) Discover SSH-enabled without using an Agent		
v) Discover ICMP -enabled without using an Agent		
D) Classification		
i) Automatic device type identification		
ii) Custom device types		
iii) Automatic association of monitors		
iv) Custom monitors		
v) Bulk action support for adding/removing monitors		
E) Essential Monitoring/Management Features		
i) Network devices monitoring: Monitor routers, switches, firewalls, printers, load balancers for availability, health, and performance. Monitors metrics such as CPU & Memory utilization, packet loss, response time, and much more.		
ii) Interface monitoring: Monitor interfaces & switch ports via SNMP for errors and discards, In/Out traffic, utilization, and more.		
iii) WAN monitoring: Monitor WAN links with IP SLA for latency, jitter, MoS. Offer hop graphs to show latency at each hop.		
iv) VoIP monitoring: Monitor VoIP call paths with IP SLA for latency, jitter, MoS.		
v) Server monitoring: Support Windows, Linux, UNIX, and Solaris servers. Monitors CPU, memory, and disk utilization. Automatically discover Windows services, TCP services, and processes and monitor them. Also monitor event IDs, files and folders for availability and size.		
vi) VMware monitoring: Leverage vCenter API to discover and monitor Host, VMs and Datastores. Offer more than 70 performance monitors.		
vii) Hyper-V monitoring: Discover and monitor Hyper-V host and VMs via WMI. Offer more than 50 performance monitors		
viii) Xen Server monitoring: Use Xen server API		

Technical Specifications Required	Compliance of Specification Offered	Compliance (Comply/Does not Comply)
to discover and monitor Host and VMs.		
ix) Cisco UCS monitoring: Discover and monitor UCS and its components.		
x) Log file monitoring: Monitor error prints in log files, in real-time		
xi) Script monitoring		
xii) URL monitoring		
F) Advanced Monitoring/Management Features		
i) Support NetFlow, sFlow, jFlow, IP FIX, AppFlow for Bandwidth Monitoring		
ii) Support for Cisco Application Visibility and Control (AVC)		
iii) Support Bandwidth Monitoring for Wireless LAN Controllers (WLCs)		
iv) Schedule automatic configuration backups		
v) Push and revert configurations across multiple devices.		
vi) Approval-based configuration changes		
vii) Monitor configuration changes & receive alerts		
viii) outline check on compliance for network devices		
ix) Ability to effect Switch Port Monitoring		
x) Ability to Manage/Un-manage Switch Ports		
xi) Ability to Identify rogue/trusted devices		
xii) Ability to specify alias name for switch ports		
xiii) ability to track Port Traffic Utilization		
xiv) lerts during abnormal broadcast		
xv) Ability to Rediscovery of newly added/deleted ports		
xvi) bility to detect and disable broadcasting ports		
xvii) irewall Policy management		
xviii) isualization through Dashboards, Layer 2 maps, Business views, 3D data center views, Rack views, CCTV views		

Technical Specifications Required	Compliance of Specification Offered	Compliance (Comply/Does not Comply)
xix) a) fault management through multi-level thresholds		
xx) Fault management through Color codes		
xxi) a) fault management through Event alarm correlation		
xxii) a) fault management through SNMP trap-based alerting		
xxiii) a) fault management through Syslog-based alerting		
xxiv) a) fault management through Alarm escalation		
xxv) a) fault management through Email/SMS notifications		
G) Other features		
i) Ability to generate reports		
ii) Allow for user management		
iii) Provide for LDAP-based authentication		
iv) Scalability to 10k+ devices		
v) Provide for failover mechanisms		
vi) Allow for any third party Integration		
H) Sizing		
Health and availability monitoring for 20 Devices Pack with 5 Users, Network configurations Management for 20 devices, NetFlow Analysis for 48 Interfaces, Firewall Analysis for 1 Firewall.		

Key Deliverables

S No	Deliverable	Proposed solution	Pricing
1.	IT Service Management system with 800 nodes and 5 technicians perpetual license.		
2.	Active Directory Audit system for 1 domain, 2 file servers, 50 member servers, 2 NetApp servers, 800 nodes, 1900 mailboxes with 2 technicians perpetual license.		
3.	Network Performance Monitoring system with Network configurations management, Net Flow		

	Analysis, and Firewall Analysis. Include perpetual license for 20 Devices Pack with 5 Users, Network Configurations Management for 20 devices, Net Flow Analysis for 48 Interfaces, Firewall Analysis for 1 Firewall.		
4.	Two 55 Inch display screens for live monitoring dashboards.		
5.	Installation, Configuration, User Acceptance Testing, Go Live.		
6.	Technical Training of ICT team and system documentation.		
7.	Support the proposed solution for 12 months after Go Live.		

Eligibility Criteria:

The eligibility requirements of the bidder shall be determined by compliance and submission of the following documentation required: -

- (a) A copy of the Bidder's trading license or equivalent for 2025.
- (b) A copy of the Bidder's Certificate of Registration/Incorporation or equivalent
- (c) A copy of registration issued by Public Procurement and Disposal of Public Assets Authority (PPDA)
- (d) A copy of the Bidder's Transactional Tax Clearance Certificate (FY 2024-2025) specifically addressed to KCCA issued within the bidding period.
- (e) Registered powers of attorney authorizing signatories to the bid
- (f) A statement in the Bid Submission Sheet that the bidder meets the eligibility criteria;
- (g) A declaration in the Bid Submission Sheet of nationality of the Bidder;
- (h) A statement in the Bid Submission Sheet that the Bidder has no conflict of interest;
- (i) A declaration in the Bid Submission Sheet that the Bidder is not under suspension by the Public Procurement and Disposal of Public Assets Authority;
- (j) General Experience: It is Mandatory for bidder to provide minimum 3 contracts of IT services limited to Enterprise Management and Monitoring Solution in Uganda. Each contract should be of not less than UGX. 200,000,000. This should be evidenced by attached LPOs / Contract Agreements, and Job Completion Certificate. All contracts should not be older than 5 years. Contact details of responsible person at the respective organizations to be included.
- (k) The bidder shall have a local office with a minimum two (2) local professionals certified in implementation and support of the solution proposed, resident in Uganda and employed by the bidder to implement and support the solution proposed. Please submit CV &

valid Certificates, valid National ID / Work Permit Copies of such Technical Resources as a part of the bid submission.

- (l) The bidder should provide manufacturer product data sheets for the proposed solution to facilitate an independent review of the solution proposed for consideration.

- (m) Original Manufacturer's Authorization fully specific to this Tender and addressed to KCCA. It must be duly signed and Stamped by an authorized officer of the Manufacturer.

- (n) Valid copy of NITA-U certificate

Reporting Requirements:

The vendor will report to the Executive Director (KCCA) but will work closely with the Deputy Director – Information Systems (KCCA).

Duration of the Assignment:

The assignment shall be completed within a period of two calendar months upon signing the contract.

Payment:

Payment shall be effected upon successful completion of supply of deliverables 1 to 4, installation, configuration, user acceptance testing, Go Live, technical training of ICT team, and system documentation of the supplied solution.

4. Drawings**Procurement Reference Number: KCCA-GKMA/SUPLS/2025-2026/00002**

List of related Drawings		
Drawing number	Drawing name	Purpose
N/A	N/A	N/A

5. Inspections and Tests

Procurement Reference Number: KCCA-GKMA/SUPLS/2025-2026/00002

List of Inspections and Tests	
Items subject to Inspection and Tests;	N/A
Type of inspection or tests and the standards to be met;	N/A
Location of the inspection or tests;	N/A
Inspection agency;	N/A
Timing of the inspection;	N/A
Notifications or documentation required from the provider;	N/A
Provision of any samples for inspection;	N/A
Cost of the inspection;	N/A
Arrangements and costs for any re-inspection required;	N/A
Any other relevant details.	N/A

PART 3 - Contract

Section 7: General Conditions of Contract for the Procurement of Supplies

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Section 7: General Conditions of Contract for the Procurement of Supplies

1. Definitions

The following words and expressions shall have the meanings hereby assigned to them:

- (a) “Completion” means the fulfilment of the Related Services by the Provider in accordance with the terms and conditions set forth in the Contract.
- (b) “Contract” means the Agreement entered into between the Procuring and Disposing Entity and the Provider, together with the Contract Documents referred to therein, including all attachments, appendices, and all documents incorporated by reference therein.
- (c) “Contract Documents” means the documents listed in the Agreement, including any amendments thereto.
- (d) “Contract Price” means the price payable to the Provider as specified in the Agreement, subject to such additions and adjustments thereto or deductions therefrom, as may be made pursuant to the Contract.
- (e) “Day” means working day.
- (f) “Delivery” means the transfer of the Supplies from the Provider to the Procuring and Disposing Entity in accordance with the terms and conditions set forth in the Contract.
- (g) “Eligible Countries” means the countries and territories eligible as listed in the SCC.
- (h) “GCC” means the General Conditions of Contract.
- (i) “Procuring and Disposing Entity” means the entity purchasing the Supplies and Related Services, as specified in the Agreement.
- (j) “Provider” means the natural person, private or government entity, or a combination of the above, whose bid to perform the Contract has been accepted by the Procuring and Disposing Entity and is named as such in the Agreement, and includes the legal successors or permitted assigns of the Provider.
- (k) “Related Services” means the services incidental to the provision of Supplies, such as insurance, installation, training and initial maintenance and other similar obligations of the Provider under the Contract.
- (l) “SCC” means the Special Conditions of Contract.
- (m) “Subcontractor” means any natural person, private or government entity, or a combination of the above, including its legal successors or permitted assigns, to whom any part of the Supplies to be provided or execution of any part of the Related Services is subcontracted by the Provider.
- (n) “Supplies” means goods, raw materials, products, livestock, assets, land, equipment or objects of any kind and description in solid, liquid or gaseous form, or in the form of electricity, or intellectual and proprietary rights as well as works or services incidental to the provision of such supplies where the value of such

works or services does not exceed the value of the supplies.

(o) “The Site,” where applicable, means the place named in the SCC.

(p) “Tribunal” means the Tribunal established under the Public Procurement and Disposal of Public Assets Act, 2003.

2. Contract Documents

2.1 The documents forming the Contract shall be interpreted in the following order of priority:

- (a) Agreement,
- (b) The Provider’s Bid, as amended by any clarifications,
- (c) Special Conditions of Contract,
- (d) General Conditions of Contract,
- (e) Statement of Requirements,
- (f) any other document listed in the SCC as forming part of the Contract.

2.2 Subject to the order of precedence set forth in Sub-Clause 2.1, all documents forming the Contract (and all parts thereof) are intended to be correlative, complementary, and mutually explanatory.

3. Corrupt Practices

3.1 It is the Government of Uganda’s policy to require that Procuring and Disposing Entities, as well as Bidders and Providers under Government financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy, the Government of Uganda:

(a) defines, for the purposes of this provision, the terms set forth below as follows:

- (i) “corrupt practice” means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value, to influence the action of a public official in the procurement process or in contract execution; and
- (ii) “fraudulent practice” is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;
- (iii) “collusive practice” is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
- (iv) “coercive practice” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;

(b) will suspend a firm, either indefinitely or for a stated period of time, from being awarded a Government funded contract if it at any time determines that the firm has engaged in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, a Government funded Contract.

3.2 The Provider shall permit the Government of Uganda to inspect the Provider’s accounts and records relating to the performance of the Provider and to have them audited by auditors appointed by the Government of Uganda, if so required by the Government.

- 3.3 In pursuit of the policy defined in Sub-Clause 3.1, the Procuring and Disposing Entity may terminate a Contract for Supplies if it at any time determines that corrupt, fraudulent, collusive or coercive practices were engaged in by representatives of the Procuring and Disposing Entity or of a Provider, during the procurement or the execution of that contract, in accordance with GCC 36.1.

4. Interpretation

- 4.1 If the context so requires it, singular means plural and vice versa.

4.2 Incoterms

- (a) Unless otherwise specified in the SCC, the meaning of any trade term and the rights and obligations of parties there under shall be as prescribed by Incoterms.
- (b) EXW, CIP, and other similar terms, shall be governed by the rules prescribed in the edition of Incoterms, published by the International Chamber of Commerce as specified in the SCC.

4.3 Entire Agreement

The Contract constitutes the entire agreement between the Procuring and Disposing Entity and the Provider and supersedes all communications, negotiations and agreements (whether written or oral) of parties with respect thereto made prior to the date of Contract.

4.4 Amendment

No amendment or other variation of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorised representative of each party thereto.

4.5 Non-waiver

- (a) Subject to GCC Sub-Clause 4.5(b) below, no relaxation, forbearance, delay, or indulgence by either party in enforcing any of the terms and conditions of the Contract or the granting of time by either party to the other shall prejudice, affect, or restrict the rights of that party under the Contract, neither shall any waiver by either party of any breach of Contract operate as waiver of any subsequent or continuing breach of Contract.
- (b) Any waiver of a party's rights, powers, or remedies under the Contract must be in writing, dated, and signed by an authorised representative of the party granting such waiver, and must specify the right and the extent to which it is being waived.

4.6 Severability

If any provision or condition of the Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of the Contract.

5. Language

- 5.1 The Contract as well as all correspondence and documents relating to the Contract exchanged by the Provider and the Procuring and Disposing Entity, shall be written in English unless specified otherwise in the SCC. Supporting documents and printed literature that are part of the Contract may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language

specified, in which case, for purposes of interpretation of the Contract, this translation shall govern.

- 5.2 The Provider shall bear all costs of translation to the governing language and all risks of the accuracy of such translation.

6. Joint Venture, Consortium or Association

Unless otherwise specified in the SCC, if the Provider is a joint venture, consortium, or association, all of the parties shall be jointly and severally liable to the Procuring and Disposing Entity for the fulfilment of the provisions of the Contract and shall designate one party to act as a leader with authority to bind the joint venture, consortium, or association. The composition or the constitution of the joint venture, consortium, or association shall not be altered without the prior consent of the Procuring and Disposing Entity.

7. Eligibility

- 7.1 The Provider and its Subcontractors shall have the nationality of an eligible country. A Provider or Subcontractor shall be deemed to have the nationality of a country if it is a citizen or constituted, incorporated, or registered, and operates in conformity with the provisions of the laws of that country.
- 7.2 All Supplies and Related Services to be supplied under the Contract shall have their origin in Eligible Countries. For the purpose of this Clause, origin means the country where the Supplies have been grown, mined, cultivated, produced, manufactured, or processed, or through manufacture, processing, or assembly, another commercially recognised article results that differs substantially in its basic characteristics from its imported components.

8. Notices

- 8.1 Any notice given by one party to the other pursuant to the Contract shall be in writing to the address specified in the SCC. The term “in writing” means communicated in written form with proof of receipt.
- 8.2 A notice shall be effective when delivered or on the notice’s effective date, whichever is later.

9. Governing Law

The Contract shall be governed by and interpreted in accordance with the laws of Uganda unless otherwise specified in the SCC.

10. Settlement of Disputes

- 10.1 The Procuring and Disposing Entity and the Provider shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.
- 10.2 If the parties fail to resolve such a dispute or difference by mutual consultation within twenty-eight (28) days from the commencement of such consultation, either party may require that the dispute be referred for resolution under the Arbitration and Conciliation Act of Uganda Cap 4 or such other formal mechanism specified in the SCC.

11. Scope of Supply

- 11.1 The Supplies and Related Services to be provided shall be as specified in the

Statement of Requirements.

- 11.2 The Supply shall include all such items not specifically mentioned in the Contract but that can be reasonably inferred from the Contract as being required for attaining Delivery and Completion of the Supplies and Related Services as if such items were expressly mentioned in the Contract.

12. Delivery and Documents

Subject to GCC Sub-Clause 33.1, the Delivery of the Supplies and Completion of the Related Services shall be in accordance with the Delivery and Completion Schedule specified in the Statement of Requirements.

13. Provider's Responsibilities

The Provider shall provide all the Supplies and Related Services included in the Scope of Supply in accordance with GCC Clause 11, and the Delivery and Completion Schedule, as per GCC Clause 12.

14. Procuring and Disposing Entity's Responsibilities

- 14.1 Whenever the provision of Supplies and Related Services requires that the Provider obtain permits, approvals, and import and other licenses from local public authorities in Uganda, the Procuring and Disposing Entity shall, if so required by the Provider, make its best effort to assist the Provider in complying with such requirements in a timely and expeditious manner.
- 14.2 The Procuring and Disposing Entity shall pay all costs involved in the performance of its responsibilities, in accordance with GCC Sub-Clause 14.1.

15. Contract Price

- 15.1 The Contract Price shall be as specified in the Agreement subject to any additions and adjustments thereto, or deductions therefrom, as may be made pursuant to the Contract.
- 15.2 Prices charged by the Provider for the Supplies delivered and the Related Services performed under the Contract shall not vary from the prices quoted by the Provider in its bid, with the exception of any price adjustments authorised in the SCC.

16. Terms of Payment

- 16.1 The Contract Price shall be paid as specified in the SCC.
- 16.2 The Provider's request for payment shall be made to the Procuring and Disposing Entity in writing, accompanied by invoices describing, as appropriate, the Supplies delivered and Related Services performed, and by the documents submitted pursuant to GCC Clause 12 and upon fulfilment of all the obligations stipulated in the Contract.
- 16.3 Unless otherwise specified in the SCC, payments shall be made promptly by the Procuring and Disposing Entity, no later than thirty (30) days after submission of an invoice or request for payment by the Provider, and its certification by the Procuring and Disposing Entity. The Procuring and Disposing Entity shall certify or reject such invoices or payment requests within five (5) days from receipt. Where such invoices or payment requests are rejected, the Procuring and Disposing Entity shall advise the Provider of the reasons for rejection.
- 16.4 The currency or currencies in which payments shall be made to the Provider under this

Contract shall be specified in the SCC.

17 Advance Payment Guarantee

- 17.1 Unless otherwise stated in the SCC, where any payment is made in advance of delivery of any Supplies or Related Services, payment of the advance payment shall be made against the provision by the Provider of a bank guarantee or an on demand insurance bond with proof of re-insurance, for the same amount, and shall be valid for the period stated in the SCC.
- 17.2 Should the advance payment guarantee cease to be valid and the Provider fails to re-validate it, a deduction equal to the amount of the advance payment may be made by the Procuring and Disposing Entity from future payments due to the Provider under the contract.
- 17.3 If a Contract is terminated for any reason, the guarantee securing the advance may be invoked in order to recover the balance of the advance still owed by the Provider.

18. Taxes and Duties

- 18.1 Except as otherwise specifically provided in the SCC, the Provider shall bear and pay all taxes, import duties, and levies imposed on the Provider, by all municipal, state or national government authorities, both within and outside Uganda, in connection with the Supplies and Related Services to be supplied under the Contract.
- 18.2 Notwithstanding GCC Sub-Clause 18.1, and unless otherwise specified in the SCC, the Procuring and Disposing Entity shall bear and promptly pay all taxes, import duties, and levies imposed by law in Uganda on the Supplies and Related Services when such Supplies and Related Services are supplied from and delivered or completed outside Uganda.
- 18.3 If any tax exemptions, reductions, allowances or privileges may be available to the Provider in Uganda, the Procuring and Disposing Entity shall use its best efforts to enable the Provider to benefit from any such tax savings to the maximum allowable extent.
- 18.4 For the purpose of the Contract, it is agreed that the Contract Price specified in the Agreement is based on the taxes, duties, levies, and charges prevailing at the date twenty-eight (28) days prior to the date of bid submission in Uganda (called “tax” in this sub-clause). If any tax rates are increased or decreased, a new tax is introduced, an existing tax is abolished, or any change in interpretation or application of any tax occurs in the course of the performance of the Contract, which was or will be assessed on the Provider, its Subcontractors, or their employees in connection with performance of the Contract, an equitable adjustment to the Contract Price shall be made to fully take into account any such change by addition to or reduction from the Contract Price, as the case may be.

19. Performance Security

- 19.1 If so stated in the SCC, the Provider shall, within twenty-one (21) days of the notification of contract award, provide a Performance Security for the due performance of the Contract in the amount and currency specified in the SCC or in a freely convertible currency acceptable to the Procuring and Disposing Entity.
- 19.2 The proceeds of the Performance Security shall be payable to the Procuring and Disposing Entity as compensation for any loss resulting from the Provider’s failure to complete its obligations under the Contract.

- 19.3 The Performance Security shall be in one of the forms stipulated by the Procuring and Disposing Entity in the SCC, or in another form acceptable to the Procuring and Disposing Entity.
- 19.4 The Performance Security shall be discharged by the Procuring and Disposing Entity and returned to the Provider not later than twenty-eight (28) days following the date of completion of the Provider's performance obligations under the Contract, including any warranty obligations, unless specified otherwise in the SCC.

20. Copyright

The copyright in all drawings, documents, and other materials containing data and information furnished to the Procuring and Disposing Entity by the Provider herein shall remain vested in the Provider, or, if they are furnished to the Procuring and Disposing Entity directly or through the Provider by any third party, including Providers of materials, the copyright in such materials shall remain vested in such third party.

21. Confidential Information

- 21.1 The Procuring and Disposing Entity and the Provider shall keep confidential and shall not, without the written consent of the other party hereto, divulge to any third party any documents, data, or other information furnished directly or indirectly by the other party hereto in connection with the Contract, whether such information has been furnished prior to, during or following completion or termination of the Contract. Notwithstanding the above, the Provider may furnish to its Subcontractor such documents, data, and other information it receives from the Procuring and Disposing Entity to the extent required for the Subcontractor to perform its work under the Contract, in which event the Provider shall obtain from such Subcontractor an undertaking of confidentiality similar to that imposed on the Provider under GCC Clause 21.
- 21.2 The Procuring and Disposing Entity shall not use such documents, data, and other information received from the Provider for any purposes unrelated to the contract. Similarly, the Provider shall not use such documents, data, and other information received from the Procuring and Disposing Entity for any purpose other than the design, procurement, or other work and services required for the performance of the Contract.
- 21.3 The obligation of a party under GCC Sub-Clauses 21.1 and 21.2 above, however, shall not apply to information that:
- (a) the Procuring and Disposing Entity or Provider need to share with any institution participating in the financing of the Contract;
 - (b) now or hereafter enters the public domain through no fault of that party;
 - (c) can be proven to have been possessed by that party at the time of disclosure and which was not previously obtained, directly or indirectly, from the other party; or
 - (d) otherwise lawfully becomes available to that party from a third party that has no obligation of confidentiality.
- 21.4 The above provisions of GCC Clause 21 shall not in any way modify any undertaking of confidentiality given by either of the parties hereto prior to the date of the Contract in respect of the Supply or any part thereof.

- 21.5 The provisions of GCC Clause 21 shall survive completion or termination, for whatever reason, of the Contract.

22. Subcontracting

- 22.1 The Provider shall notify the Procuring and Disposing Entity in writing of all subcontracts awarded under the Contract if not already specified in the bid. Subcontracting shall in no event relieve the Provider from any of its obligations, duties, responsibilities, or liability under the Contract.
- 22.2 Subcontracts shall comply with the provisions of GCC Clauses 3 and 7.

23. Specifications and Standards**23.1 Technical Specifications and Drawings**

- (a) The Provider shall ensure that the Supplies and Related Services comply with the technical specifications and other provisions of the Contract.
 - (b) The Provider shall be entitled to disclaim responsibility for any design, data, drawing, specification or other document, or any modification thereof provided or designed by or on behalf of the Procuring and Disposing Entity, by giving a notice of such disclaimer to the Procuring and Disposing Entity.
 - (c) The Supplies and Related Services supplied under this Contract shall conform to the standards mentioned in the Statement of Requirements and, when no applicable standard is mentioned, the standard shall be equivalent or superior to the official standards whose application is appropriate to the country of origin of the Supplies.
- 23.2 Wherever references are made in the Contract to codes and standards in accordance with which it shall be executed, the edition or the revised version of such codes and standards shall be those specified in the Statement of Requirements. During Contract execution, any changes in any such codes and standards shall be applied only after approval by the Procuring and Disposing Entity and shall be treated in accordance with GCC Clause 34.

24. Packing and Documents

- 24.1 The Provider shall provide such packing of the Supplies as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the Contract. During transit, the packing shall be sufficient to withstand, without limitation, rough handling and exposure to extreme temperatures, salt and precipitation, and open storage. Packing case size and weights shall take into consideration, where appropriate, the remoteness of the Supplies' final destination and the absence of heavy handling facilities at all points in transit.
- 24.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the Contract, including additional requirements, if any, specified in the SCC, and in any other instructions ordered by the Procuring and Disposing Entity.

25. Insurance

Unless otherwise specified in the SCC, the Supplies provided under the Contract shall be fully insured, in a freely convertible currency from an eligible country, against loss or damage incidental to manufacture or acquisition, transportation, storage, and

delivery, in accordance with the applicable Incoterm or in the manner specified in the SCC.

26. Transportation

Responsibility for transportation of the Supplies shall be in accordance with the Incoterm specified in the SCC.

27. Inspections and Tests

- 27.1 The Provider shall at its own expense and at no cost to the Procuring and Disposing Entity carry out all such tests and/or inspections of the Supplies and Related Services as are specified in the Statement of Requirements.
- 27.2 The inspections and tests may be conducted on the premises of the Provider or its Subcontractor, at point of delivery, and/or at the Supplies' final destination, or in another place in Uganda as specified in the Statement of Requirements. Subject to GCC Sub-Clause 27.3, if conducted on the premises of the Provider or its Subcontractor, all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring and Disposing Entity.
- 27.3 The Procuring and Disposing Entity or its designated representative shall be entitled to attend the tests and/or inspections referred to in GCC Sub-Clause 27.2, provided that the Procuring and Disposing Entity bears all of its own costs and expenses incurred in connection with such attendance including, but not limited to, all travelling and board and lodging expenses.
- 27.4 Whenever the Provider is ready to carry out any such test and inspection, it shall give a reasonable advance notice, including the place and time, to the Procuring and Disposing Entity. The Provider shall obtain from any relevant third party or manufacturer any necessary permission or consent to enable the Procuring and Disposing Entity or its designated representative to attend the test and/or inspection.
- 27.5 The Procuring and Disposing Entity may require the Provider to carry out any test and/or inspection not required by the Contract but deemed necessary to verify that the characteristics and performance of the Supplies comply with the technical specifications codes and standards under the Contract, provided that the Provider's reasonable costs and expenses incurred in the carrying out of such test and/or inspection shall be added to the Contract Price. Further, if such test and/or inspection impedes the progress of manufacturing and/or the Provider's performance of its other obligations under the Contract, due allowance will be made in respect of the Delivery Dates and Completion Dates and the other obligations so affected.
- 27.6 The Provider shall provide the Procuring and Disposing Entity with a report of the results of any such test and/or inspection.
- 27.7 The Procuring and Disposing Entity may reject any Supplies or any part thereof that fail to pass any test and/or inspection or do not conform to the specifications. The Provider shall either rectify or replace such rejected Supplies or parts thereof or make alterations necessary to meet the specifications at no cost to the Procuring and Disposing Entity, and shall repeat the test and/or inspection, at no cost to the Procuring and Disposing Entity, upon giving a notice pursuant to GCC Sub-Clause 27.4.
- 27.8 The Provider agrees that neither the execution of a test and/or inspection of the

Supplies or any part thereof, nor the attendance by the Procuring and Disposing Entity or its representative, nor the issue of any report pursuant to GCC Sub-Clause 27.6, shall release the Provider from any warranties or other obligations under the Contract.

28. Liquidated Damages

If so stated in the SCC and except as provided under GCC Clause 33, if the Provider fails to deliver any or all of the Supplies or perform the Related Services within the period specified in the Contract, the Procuring and Disposing Entity may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in the SCC of the Contract Price for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in those SCC. Once the maximum is reached, the Procuring and Disposing Entity may terminate the Contract pursuant to GCC Clause 36.

29. Warranty

- 29.1 The Provider warrants that all the Supplies are new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the Contract.
- 29.2 Subject to GCC Sub-Clause 23.1, the Provider further warrants that the Supplies shall be free from defects arising from any act or omission of the Provider or arising from design, materials, and workmanship, under normal use in the conditions prevailing in Uganda.
- 29.3 Unless otherwise specified in the SCC, the warranty shall remain valid for twelve (12) months after the Supplies, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the SCC, or for eighteen (18) months after the date of shipment or loading in the country of origin, whichever period concludes earlier.
- 29.4 The Procuring and Disposing Entity shall give notice to the Provider stating the nature of any such defects together with all available evidence thereof, promptly following the discovery thereof. The Procuring and Disposing Entity shall afford all reasonable opportunity for the Provider to inspect such defects.
- 29.5 Upon receipt of such notice, the Provider shall, within two weeks or such other period specified in the SCC, expeditiously repair or replace the defective Supplies or parts thereof, at no cost to the Procuring and Disposing Entity.
- 29.6 If having been notified, the Provider fails to remedy the defect within the period specified in Sub-Clause 29.5, the Procuring and Disposing Entity may proceed to take within a reasonable period such remedial action as may be necessary, at the Provider's risk and expense and without prejudice to any other rights which the Procuring and Disposing Entity may have against the Provider under the Contract.

30. Patent Indemnity

- 30.1 The Provider shall, subject to the Procuring and Disposing Entity's compliance with GCC Sub-Clause 30.2, indemnify and hold harmless the Procuring and Disposing Entity and its employees and officers from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Procuring and Disposing Entity may suffer as a result of any infringement or alleged infringement of any patent, utility model,

registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract by reason of:

- (a) the installation of the Supplies by the Provider or their use in Uganda or where the Site is located; and
- (b) the sale in any country of the products produced by the Supplies.

Such indemnity shall not cover any use of the Supplies or any part thereof other than for the purpose indicated by or to be reasonably inferred from the Contract, neither any infringement resulting from the use of the Supplies or any part thereof, or any products produced thereby in association or combination with any other equipment, plant, or materials not supplied by the Provider, pursuant to the Contract.

- 30.2 If any proceedings are brought or any claim is made against the Procuring and Disposing Entity arising out of the matters referred to in GCC Sub-Clause 30.1, the Procuring and Disposing Entity shall promptly give the Provider a notice thereof, and the Provider may at its own expense and in the Procuring and Disposing Entity's name conduct such proceedings or claim and any negotiations for the settlement of any such proceedings or claim.
- 30.3 If the Provider fails to notify the Procuring and Disposing Entity within twenty-eight (28) days after receipt of such notice that it intends to conduct any such proceedings or claim, then the Procuring and Disposing Entity shall be free to conduct the same on its own behalf.
- 30.4 The Procuring and Disposing Entity shall, at the Provider's request, afford all available assistance to the Provider in conducting such proceedings or claim, and shall be reimbursed by the Provider for all reasonable expenses incurred in so doing.
- 30.5 The Procuring and Disposing Entity shall indemnify and hold harmless the Provider and its employees, officers, and Subcontractors from and against any and all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which the Provider may suffer as a result of any infringement or alleged infringement of any patent, utility model, registered design, trademark, copyright, or other intellectual property right registered or otherwise existing at the date of the Contract arising out of or in connection with any design, data, drawing, specification, or other documents or materials provided or designed by or on behalf of the Procuring and Disposing Entity.

31. Limitation of Liability

Except in cases of gross negligence or wilful misconduct:

- (a) neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Provider to pay liquidated damages to the Procuring and Disposing Entity; and
- (b) the aggregate liability of the Provider to the Procuring and Disposing Entity, whether under the Contract, in tort, or otherwise, shall not exceed the total contract value or such other amount specified in the SCC, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the Provider to indemnify the Procuring and Disposing Entity with respect to patent infringement.

32. Change in Laws and Regulations

Unless otherwise specified in the Contract, if after the date of the Bidding Document, any law, regulation, ordinance, order or bylaw having the force of law is enacted, promulgated, abrogated, or changed in Uganda or where the Site is located (which shall be deemed to include any change in interpretation or application by the competent authorities) that subsequently affects the Delivery Date and/or the Contract Price, then such Delivery Date and/or Contract Price shall be correspondingly increased or decreased, to the extent that the Provider has thereby been affected in the performance of any of its obligations under the Contract. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited if the same has already been accounted for in the price adjustment provisions where applicable, in accordance with GCC Clause 15.

33. Force Majeure

- 33.1 The Provider shall not be liable for forfeiture of its Performance Security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- 33.2 For purposes of this Clause, “Force Majeure” means an event or situation beyond the control of the Provider that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Provider. Such events may include, but not be limited to, acts of the Government of Uganda in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- 33.3 If a Force Majeure situation arises, the Provider shall promptly notify the Procuring and Disposing Entity in writing of such condition and the cause thereof. Unless otherwise directed by the Procuring and Disposing Entity in writing, the Provider shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

34. Change Orders and Contract Amendments

- 34.1 The Procuring and Disposing Entity may at any time order the Provider through notice in accordance with GCC Clause 8, to make changes within the general scope of the Contract in any one or more of the following:
- (a) drawings, designs, or specifications, where Supplies to be furnished under the Contract are to be specifically manufactured for the Procuring and Disposing Entity;
 - (b) the method of shipment or packing;
 - (c) the place of delivery; and
 - (d) the Related Services to be provided by the Provider.
- 34.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Provider’s performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or in the Delivery/Completion Schedule, or both, and the Contract shall accordingly be amended. Any claims by the Provider for adjustment under this Clause must be asserted within twenty-eight (28) days from the date of the Provider’s receipt of the Procuring and Disposing Entity’s

change order.

- 34.3 Prices to be charged by the Provider for any Related Services that might be needed but which were not included in the Contract shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the Provider for similar services.

35. Extensions of Time

- 35.1 If at any time during performance of the Contract, the Provider or its subcontractors should encounter conditions impeding timely delivery of the Supplies or completion of Related Services pursuant to GCC Clause 12, the Provider shall promptly notify the Procuring and Disposing Entity in writing of the delay, its likely duration, and its cause. As soon as practicable after receipt of the Provider's notice, the Procuring and Disposing Entity shall evaluate the situation and may at its discretion extend the Provider's time for performance, in which case the extension shall be ratified by the parties by amendment of the Contract.
- 35.2 Except in case of Force Majeure, as provided under GCC Clause 33, a delay by the Provider in the performance of its Delivery and Completion obligations shall render the Provider liable to the imposition of liquidated damages pursuant to GCC Clause 28, unless an extension of time is agreed upon, pursuant to GCC Sub-Clause 35.1.

36. Termination

- 36.1 The Procuring and Disposing Entity may, by not less than thirty days written notice of termination to the Provider (except in the event listed in paragraph (f) below, for which there shall be a written notice of not less than sixty days), such notice to be given after the occurrence of any of the events specified in GCC Clause 36.1 (a) to (g), terminate the Contract if:
- (a) the Provider fails to remedy a failure in the performance of its obligations within thirty days or within such other period agreed between the Parties in writing;
 - (b) the Provider becomes, or if any of the Provider's members becomes, insolvent or bankrupt or enters into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go into liquidation or receivership whether compulsory or voluntary other than for a reconstruction or amalgamation;
 - (c) the Provider fails to comply with any final decision reached as a result of arbitration proceedings pursuant to GCC Clause 10.2 hereof;
 - (d) the Provider submits to the Procuring and Disposing Entity a statement which has a material effect on the rights, obligations or interests of the Procuring and Disposing Entity and which the Procuring and Disposing Entity knows to be false;
 - (e) the Provider is unable as the result of Force Majeure, to perform a material portion of the Services for a period of not less than sixty days;
 - (f) the Procuring and Disposing Entity, in its sole discretion and for any reason whatsoever, decides to terminate the Contract;
 - (g) the Provider, in the judgment of the Procuring and Disposing Entity, has engaged in corrupt, fraudulent, collusive or coercive practices in competing for or in executing the Contract; or
 - (h) where the Tribunal directs that a contract should be terminated.

- 36.2 The Provider may, by not less than thirty days written notice to the Procuring and Disposing Entity, such notice to be given after the occurrence of any of the events specified in GCC Clause 36.2 (a) to (d) terminate the Contract if:
- (a) the Procuring and Disposing Entity is in material breach of its obligations pursuant to the Contract and has not remedied the same within thirty days (or such longer period as the Provider may have subsequently approved in writing) following the receipt by the Procuring and Disposing Entity of the Provider's notice specifying such breach;
 - (b) the Provider is unable as the result of Force Majeure, to perform a material portion of the Services for a period of not less than sixty days; or
 - (c) the Procuring and Disposing Entity fails to comply with any final decision reached as a result of arbitration pursuant to GCC Clause 10.2 hereof.
- 36.3 If either Party disputes whether an event specified GCC Clauses 36.1 or GCC Clause 36.2 has occurred, such Party may, within thirty days after receipt of notice of termination from the other Party, refer the matter to arbitration pursuant to GCC Clause 10.2 and the Contract shall not be terminated on account of such event except in accordance with the terms of any resulting arbitral award.

37. Assignment

Neither the Procuring and Disposing Entity nor the Provider shall assign, in whole or in part, their obligations under this Contract, except with prior written consent of the other party.

Section 8: Special Conditions of Contract

The following Special Conditions of Contract (SCC) shall supplement the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions herein shall prevail over those in the GCC.

GCC clause reference	Special Conditions
	The Procurement Reference Number is: KCCA-GKMA/SUPLS/2025-2026/00002
GCC 1(g)	The Eligible Countries are those listed in Section 5 of the Bidding Document.
GCC 1(o)	The Site for delivery of the Supplies is: KCCA CITYHALL
GCC 2.1(f)	The other documents forming part of the Contract are: Specifications, Contracts committee minutes, Best Evaluated Bidder notice and the Procurement Plan, Powers of Attorney
GCC 4.2 (b)	The version of Incoterms shall be: governed by the rules prescribed in Incoterms 2020 .
GCC 5.1	The language shall be: English .
GCC 6	The individuals or firms in a joint venture, consortium or association shall be jointly and severally liable.
GCC 8.1	<p>For <u>notices</u>, the Procuring and Disposing Entity's address shall be:</p> <p>Attention: The Executive Director Street Address: Kampala Capital City Authority, Floor/Room number: 1st Floor Room A104 Town/City: Kampala P. O. Box: P.O. Box 7010, Country: Uganda Telephone: 0204 660 015/16 Electronic mail address: info@kcca.go.ug</p> <p>For <u>notices</u>, the Provider's address shall be:</p> <p>Attention: _____ Street Address: _____ Floor/Room number: _____ Town/City: _____ P. O. Box: _____ Country: _____ Telephone: _____ Facsimile number: _____ Electronic mail address: _____</p>
GCC 9	The Governing law shall be the law of Uganda
GCC 10.2	The formal mechanism for the resolution of disputes shall be the

GCC clause reference	Special Conditions
	Arbitration and Conciliation Act, 2000 of Uganda.
GCC 12	<p>Date of delivery shall be: 2 months from date of receipt of fully signed contract document</p> <p>The shipping and other documents to be furnished by the Provider are: N/A</p> <p>The point of delivery shall be: KCCA CITYHALL</p>
GCC 15.2	The price adjustment shall not be: N/A
GCC 16.1	The structure of payments shall be: full payment following delivery of the Supplies and submission of an invoice and the documents listed in clause 12.1.
GCC 16.3	The payment period shall be: made no later than thirty days after submission of an invoice and its certification by the Procuring and Disposing Entity.
GCC 16.4	The currency-(ies) for payments shall be: the currency of order specified in the List of Supplies and Price Schedule in the Statement of Requirements. Uganda Shillings
GCC 17.1	<p>An advance payment guarantee shall not be required.</p> <p>The period of validity of the Advance Payment Guarantee shall be: N/A</p>
GCC 18.1	The Provider shall be responsible for all taxes, import duties and levies imposed on the Provider except for the following: N/A
GCC 18.2	The Procuring and Disposing Entity shall be responsible for all taxes, import duties and levies imposed by law in Uganda on the Supplies except for the following: N/A
GCC 19.1	A Performance Securing Declaration shall be required.
GCC 19.3	The forms of acceptable Performance Securities are: N/A
GCC 19.4	<p>Discharge of the Performance Security shall take place: N/A</p> <p>not later than twenty-eight (28) days following the date of completion of the Provider's performance obligations under the Contract, including any warranty obligations</p>
GCC 24.2	The packing, marking and documentation within and outside the packages shall be: As Per the industrial standards and <u>FIT FOR PURPOSE AND FRIENDLY TO THE ENVIRONMENT</u>
GCC 25	<p>The insurance coverage shall be required: The Supplies Shall be insured.</p> <p>Where insurance coverage is required, the supplies shall be insured 110% of the total contract value.</p>
GCC 26	The INCOTERMS shall be: DDP Kampala
GCC 28	Liquidated Damages shall apply.

GCC clause reference	Special Conditions
	The liquidated damage shall be: 0.05% per week The maximum amount of liquidated damages shall be: 5% of the Total Contract Value
GCC 29.3	The period of validity of the Warranty shall be: Twenty-four months
GCC 29.5	The period within which the Provider shall repair or replace defective supplies shall be: within 5 working days after notification of defect(s)
GCC 31(b)	The amount of aggregate liability shall be: 100% of the Total Contract Price

Section 9: Contract Forms

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Agreement

Procurement Reference No:

THIS AGREEMENT made the _____ day of _____, **2025**, between **KAMPALA CAPITAL CITY AUTHORITY of Plot 1-3, Apolo Kaggwa Road, P.O Box 7010, Kampala** (hereinafter “the Procuring and Disposing Entity”), of the one part, and _____ of _____ (hereinafter “the Provider”), of the other part:

WHEREAS the Procuring and Disposing Entity invited bids for certain Supplies and Related Services, viz., _____ and has accepted a Bid by the Provider for the provision of those Supplies and Related Services in the sum of _____ (hereinafter “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Contract referred to.
2. In consideration of the payments to be made by the Procuring and Disposing Entity to the Provider as indicated in this Agreement, the Provider hereby covenants with the Procuring and Disposing Entity to provide the Supplies and Related Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
3. The Procuring and Disposing Entity hereby covenants to pay the Provider in consideration of the provision of the Supplies and Related Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the law specified in the Special Conditions of Contract on the day, month and year indicated above.

Signed by _____ (for the Procuring and Disposing Entity)

Name: _____ Position: _____

In the presence of:

Name: _____ Position: _____

Signed by _____ (for the Provider)

Name: _____ Position: _____

In the presence of:

Name: _____ Position: _____

[The Performance Security should be on the letterhead of the issuing Financial Institution and should be signed by a person with the proper authority to sign documents that are binding on the Financial Institution]

Performance Security

Date: *[insert date (as day, month, and year) of Performance Security]*

Procurement Reference No: **KCCA/SUPLS/2024-2025/00983**

To: *[insert complete name of Procuring and Disposing Entity]*

WHEREAS *[insert name complete of Provider]* (hereinafter “the Provider”) has undertaken, pursuant to Contract No. *[insert number]* dated *[insert day, month and year]* to supply *[brief description of the Supplies and Related Services]* (hereinafter “the Contract”).

AND WHEREAS it has been stipulated by you in the aforementioned Contract that the Provider shall furnish you with a security *[insert type of security]* issued by a reputable guarantor for the sum specified therein as security for compliance with the Provider’s performance obligations in accordance with the Contract.

AND WHEREAS the undersigned *[insert complete name of Guarantor]*, legally domiciled in *[insert complete address of Guarantor]*, (hereinafter the “Guarantor”), have agreed to give the Provider a security:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Provider, up to a total of *[insert currency and amount of guarantee in words and figures]* and we undertake to pay you, upon your first written demand declaring the Provider to be in default under the Contract, without cavil or argument, any sum or sums within the limits of *[insert currency and amount of guarantee in words and figures]* as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This security is valid until the *[insert number]* day of *[insert month]*, *[insert year]*.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 758, except that Article 15(a) is hereby excluded.

Name: *[insert complete name of person signing the Performance Security]*

In the capacity of *[insert legal capacity of person signing the Performance Security]*

Signed: *[signature of person whose name and capacity are shown above]*

Duly authorised to sign the Performance Security for and on behalf of: *[insert complete name of Financial Institution]*

Dated on _____ day of _____, _____ *[insert date of signing]*

[The Advance Payment Security should be on the letterhead of the issuing Financial Institution and should be signed by a person with the proper authority to sign documents that are binding on the Financial Institution]

Advance Payment Security

Date: *[insert date (as day, month, and year) of Payment Security]*

Procurement Reference No.: **KCCA/SUPLS/2024-2025/00983**

To: *[insert complete name of Procuring and Disposing Entity]*

In accordance with the payment provision included in the Contract, in relation to advance payments, *[insert complete name of Provider]* (hereinafter called “the Provider”) shall deposit with the Procuring and Disposing Entity a security consisting of *[indicate type of security]*, to guarantee its proper and faithful performance of the obligations imposed by said Clause of the Contract, in the amount of *[insert currency and amount of guarantee in words and figures]*.

We, the undersigned *[insert complete name of Guarantor]*, legally domiciled in *[insert full address of Guarantor]* (hereinafter “the Guarantor”), as instructed by the Provider, agree unconditionally and irrevocably to guarantee as primary obligor and not as surety merely, the payment to the Procuring and Disposing Entity on its first demand without whatsoever right of objection on our part and without its first claim to the Provider, in the amount not exceeding *[insert currency and amount of guarantee in words and figures]*.

This security shall remain valid and in full effect from the date of the advance payment received by the Provider under the Contract until *[insert day, month and year]*.

Name: *[insert complete name of person signing the Payment Security]*

In the capacity of *[insert legal capacity of person signing the Payment Security]*

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 758, except that Article 15(a) is hereby excluded.

Signed: *[signature of person whose name and capacity are shown above]*

Duly authorised to sign the Payment Security for and on behalf of: *[insert complete name of the Financial Institution]*

Dated on _____ day of _____, _____ *[insert date of signing]*